# AN ECOLOGICAL SYSTEMS THEORY APPROACH IN LOOKING AT MENTAL HEALTH CARE BARRIERS IN THE LATINO COMMUNITY

by

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#### ABSTRACT

# AN ECOLOGICAL SYSTEMS THEORY APPROACH IN LOOKING AT MENTAL HEALTH CARE BARRIERS IN THE LATINO COMMUNITY

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This study is an analysis of the association between mental healthcare barriers at the microsystem level using an ecological systems theory and key demographic variables among Latinos 18 years of age and older residing in the U.S. The analysis is based on a multistratified random sample collected in 2005 from the National Survey on Drug Use and Health (NSDUH) provided by the U.S. Department of Health and Human Services (USDHHS) and the Substance Abuse and Mental Health Services Administration (SAMHSA). The 2005 NSDUH primary principle is to measure the occurrences of drug use in the United States; however, the survey also covered questions concerning issues surrounding mental health.

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The purpose of this study is to provide social workers a better understanding of mental healthcare barriers in the Latino community.

The literature findings suggest that Latinos underutilize mental healthcare services more than any other ethnicity. Very few studies have attempted to explore possible justification as to the low rates of mental health care among the Latino community. Furthermore, these studies have not had a wide-ranging list of possible barriers that Latinos encounter regarding mental health care.

Using an existing database, key demographics and mental healthcare barriers were compared using chi-square to consider possible associations between them. Some barrier variables (at the microsystem level) that were similar to each other were joined together to make up one barrier variable. Finally, key demographic variables and barrier variables were analyzed to determine which associations had any significance.

No statistical significance was found between key demographic variables and microsystem level barrier variables posed by this study. The sample taken was primarily a homogeneous sample with pregnant females being the majority of the respondents, thus, not making a good representative sample of Latinos in the U.S. Finally, further study is needed in this area, along with overall mental health care in the Latino community at all levels of social work practice.

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#### CHAPTER I

#### INTRODUCTION

# A Micro Systems Examination of Barriers to Mental Health Care for Latinos

Mental illness in the Latino community can be viewed as a phenomenon that one has no control of. In fact, for many Latinos mental illness can be looked upon as an event caused by an individual to another whose goal is to cause ill will. Garcia and Zea (1997) summarize mental illness in the Latino community by stating, "For many Latinos, emotional or mental problems are a sign of weakness, lack of strength or character, bad luck, the result of a spell or a similar supernatural event, or simply God's will" (p. 99).

These types of perceptions have an effect on the quality of lives of Latinos in the United States; as a result, this document discusses mental health care for Latinos in the U.S. The rapidly growing number of Latinos, coupled with low utilization of mental health care, presents a challenge for all mental health professionals, including the field of social work. The National Association of Social Workers (NASW) (1996) Code of Ethics states:

The primary mission of the social work profession is to enhance human wellbeing and to help meet the basic human needs of all people, with particular attention to the needs and empowerment of people who are vulnerable, oppressed, and living in poverty. (p. 1)

Therefore, it is imperative that the field of social work assists in enhancing mental health care for Latinos by examining barriers that Latinos encounter in accessing mental health care.

This paper investigates possible barriers using an Ecological Systems Theory approach to better understand the phenomena.

#### Definitions of Mental Health

The World Health Organization (WHO) defines mental health as a state of wellbeing in which the individual realizes his or her own abilities, can cope with the normal stresses of life, can work productively and fruitfully, and is able to make a contribution to his or her community" (W HO, 2001, p. 2). The United States Department of Health and Human Services (USDHHS) and its component, Substance Abuse and Mental Health Services Association (SAMHSA) (2002), have defined mental health as:

how a person thinks, feels, and acts when faced with life's situations. *Mental Health* is how people look at themselves, their lives, and the other people in their lives; evaluate their challenges and problems; and explore their choices. This includes handling stress, relation to other people, and making decisions. (p. 27)

The WHO and SAMHSA's definitions of mental health focus on individuals' abilities to recognize their own abilities regarding mental health.

The Surgeon General defines mental health as:

the successful performance of mental function, resulting in productive activities, fulfilling relationships with other people, and the ability to adapt to change and to cope with adversity; from early childhood until late life, mental health is the springboard of thinking and communication skills, learning, emotional growth, resilience, and self-esteem. (USDHHS, 1999, p. 29)

These definitions depict mental health, and no matter how it is portrayed, mental health is a crucial aspect in every person's life and is critical to the wellbeing of every individual. Nevertheless, mental illness is a huge burden for the U.S. at all levels of government (local, state, federal) and will be discussed in the next section of this document.

#### Impact of Mental Illness

According to the Surgeon General's report (1999), the burden of mental illness on U.S. health and production has been miscalculated. The Surgeon General indicates that data collected by a study called the *Global Burden of Disease* found that mental illness is ranked second, following cardiovascular illnesses, in estimates of the level of burden of diseases in established market economies. The study states that "mental illness emerged. . .as a surprisingly significant contributor to the burden of disease" (p. 6).

Mental illness is a burden for U.S. citizens, particularly for Latinos who were estimated to be at 44.3 million as of July 1, 2006—14.8% of the total U.S. population. This reflects a 3.4% increase between July 2005, and July 2006, making Latinos not only the largest, but also the fastest-growing minority group in the U.S. (U.S. Census Bureau, 2007). Given the importance of mental health and the growing population of Latinos, it is essential to examine the relationship between the two. This matter has been researched rather modestly; as a result, it is the purpose of this manuscript to assist in understanding the barriers of mental health care by Latinos.<sup>1</sup>

#### Statement of the Problem

The U.S. Latino population has increased by approximately 22 million, from 22.3 million in 1990, to 44.3 million in 2006 (U.S. Census Bureau, 2001, U.S. Census Bureau,

<sup>&</sup>lt;sup>1</sup> Throughout this paper there will be different names used to refer to Latino sub-groups (e.g., Hispanic, Chicano, Puerto Rican, Mexican American). When these sub-groups are being referred to, it is implying only that particular subgroup, and not all Latinos; however, these subgroups do make up the total of Latinos.

2007). Estimates project that by July 2050; Latinos will make up almost one-fourth of the U.S. population (U.S. Census Bureau, 2000). These numbers, coupled with the lower utilization of mental health care by Latinos, present a national concern. According to the *New Freedom Commission on Mental Health* (2003), approximately \$79 billion is spent annually due to the indirect costs of mental illnesses. The majority of the money (\$63 billion) was attributed to "loss of productivity as a result of illnesses" (p. 4).

Key studies conducted during different decades have found that Latinos have a very low rate of utilizing mental health care. In 1959 a study in Texas revealed that Mexican Americans utilize mental health services much less than do Whites and African Americans (Jaco). Another study conducted by Karno and Edgerton (1969) supported Jaco's findings. According to the 1969 study by Karno and Edgerton, Mexican Americans accounted for "2.2% of State Hospital admissions, 3.4% of State Mental Hygiene Clinic admissions, 0.9% of Neuropsychiatric Institute outpatient admissions and 2.3% of inpatient admissions" (p. 233). The researchers suggested that the expected numbers should have been closer to 9% and 10%.

The most recent data supporting underutilization of mental health care by Latinos is the Los Angeles Epidemiological Catchment Area Study (LA-ECA Study) (Karno et al., 1987) and the Mexican-American Prevalence and Services Study (MAPPS) (Vega, W. A., Kolody, B., Aguilar-Gaxiola, S., Alderate, E., Catalano, R., & Carveo-Anduaga, J., 1998). In the LA-ECA study, Mexicans who spoke mostly Spanish were seven times less likely to use outpatient mental health services compared to non-Hispanic Whites. Also, "Mexican Americans with a diagnosed mental disorder were half as likely as non-Hispanic Whites to make a mental health visit" (Guarnaccia, Martinez, & Acosta, 2005 p. 34,). The MAPPS

study has similar findings as the LA-ECA study, in which the researchers concluded that only 25% of Mexican Americans who were identified as having a DSM disorder sought care for their mental health (Guarnaccia et al., 2005).

However, it is possible that one reason for the underutilization of mental health care by Latinos is due to using the extended family as a support system. According to Vega and Alegria (2001), "Larger social networks composed of family and friends in Puerto Rico may keep individuals out of formal mental health treatment, in sharp contrast to the 'classic' finding among Whites, where social networks facilitate entry into psychotherapy" (p. 196). This explanation could possibly help understand the low rates of utilizing mental health care amongst Latinos.

The underutilization of mental health care by Latinos is troublesome because Latinos have been identified as being high-risk for developing mental illness, specifically, depression, anxiety, and substance abuse (National Alliance on Mental Illness, 2003). Furthermore, 48% of U.S. born Mexican Americans shows signs of mental illness or substance abuse (Sherer, 2002).

It is obvious that with Latinos being high risk for developing mental illnesses, underutilizing mental health services, and being the largest minority group in the United States, that it does not add up to be a good combination. In fact this presents a major challenge to U.S. policy makers, practitioners, and others who try to meet the growing demand of mental health care for Latinos. Therefore, a great need to address the underutilization of mental health care by Latinos is present. Lopez (2002) reflects this concern:

The need for researchers to address the mental health needs of Latino persons who live in the United States and its territories is urgent. The Latino population is not only growing but is also spreading to new parts of the United States. (p. 1572)

The explanations for the underutilization of mental health care by Latinos have not been substantial; few theories have been hypothesized to explain or shed light on the underutilization of mental health care. Nevertheless, a need for further examination of other possible explanations or causes of the low rate of utilization of mental health care by Latinos exists. As a result, the purpose of this study is to examine theories and current practices that affect service utilization of mental health care by Latinos.

# Latino's Utilization of Mental Health Services

# Using Empirical Methods

Empirical studies such as the MAPPS (Vega et al., 1998) and the LA-ECA Study (Karno et al., 1987) used large-scale surveys and interviews administered within public health. The MAPPS study (Vega et al.) conducted face-to-face interviews (used a translated and culturally adapted version of the Composite International Diagnostic Interview [CIDI]) with 3,012 adult Mexican Americans (18-59 years of age) who were residents of Fresno County, California.

The LA-ECA Study (Karno et al., 1987) also sampled Mexican American adults In Los Angeles, California. This study compared Mexican Americans' mental health with the White sample in Los Angeles and in four other national study sites. The researchers used the Diagnostic Interview Schedule (DIS) for interviewing and translated it into Spanish. Another study interviewed 783 Mexican Americans residing in the El Paso Standard Metropolitan Statistical Area. Face-to-face interviews were conducted in English and Spanish, depending on the preference of the subject being interviewed (Briones et al. 1990). A large number of

studies that have found support for the underutilization of mental health care by Latinos have used secondary data analysis from the MAPPS study and the LA-ECA study (Vega, Kolody, & Aguilar-Gaxiola, 2001; Peifer, Hu, & Vega, 2000; Vega, Kolody, Aguilar-Gaxiola, & Catalano, 1999). Results have shown that additional funding to continue studying mental health care by Latinos is vital.

#### CHAPTER II

#### LITERATURE REVIEW

#### **Using Ecological Systems Theory**

The problem of mental healthcare underutilization in Latinos is best understood by using the theoretical framework of Ecological Systems Theory (Bronfenbrenner, 1979). This theory contains four components—microsystem, mezzosystem, exosystem, and macrosystem. The microsystem component includes individuals and their families, the mezzosystem component includes neighborhoods, the exosystem component includes organizations (e.g., state government), and the macrosystem includes overall culture (all with increasing levels of intimate interaction with the individual) (Martin, 2007).

Therefore, according to the literature review the theoretical barriers that affect service utilization in Latinos have been broken down into four components. The microsystem component will cover the following barriers: (1) language, (2) self-reliant attitude, (3) religious beliefs, (4) alternative treatments, (5) attitudes toward mental health services, (6) citizenship status, (7) unfamiliarity with mental health services (8) stigma of mental illness, (9) inability to recognize mental illness, (10) acculturation, and (11) cost/lack of insurance. The mezzosystem component will cover the following barriers: (1) lack of bilingual/bicultural professionals and (2) location and accessibility of mental health services. The exosystem component will cover the following barriers: (1) system bias, (2) lack of

information, and (3) current practices. The macrosystem component will cover the following barrier: (1) cultural barriers.

#### Barriers at the Microsystem Level

#### Language

According to Vega and Alegria (2001), language barrier plays a significant role in the underutilization of mental healthcare by Latinos. This barrier appears to have no solution in sight as the number of Spanish speaking people continues to increase, and the number of bilingual mental health professionals is comparatively low. A census brief in 2003 indicated that "Spanish speakers grew by about 60% and Spanish continued to be the non-English language most frequently spoken at home in the United States from 1990 to 2000" (Shin & Brunno, 2003, p. 3). Unfortunately, as the numbers of Spanish speakers increases so do the numbers of those who speak a little English, but poorly; in fact, approximately 8 million Spanish-speaking people have poor English speaking skills (Shin & Brunno). Having poor English speaking ability presents challenges to those Latinos who want to seek mental health services. They are unable to communicate their needs and as a result, the threat of their dropping out of treatment becomes more of a probability. A study by Laval, Gomez, and Ruiz (1990) supported the view that Spanish-speaking monolingual clients who have communication difficulties with English monolingual mental health professionals tend to drop out early from treatment.

Even more disturbing is the high probability of misdiagnosing Latinos as a result of English speaking deficiencies. Ruiz (2002) points out that some studies reveal the effects of language barriers in assessment and diagnosis of Latino clients. These effects include Latino clients being misdiagnosed with schizophrenia and other types of psychoses. In turn, the

misdiagnosis of Latinos can have ripple effects in their families and their communities, eventually leading to confirmation that the clients were indeed suffering from locura.

Misdiagnoses can also lead to Latinos being inappropriately medicated, and that can result in serious side effects. If a Latino client misdiagnosed and subsequently is prescribed Thorazine to aid in reducing the symptoms of schizophrenia, then he/she is at risk for developing tardive dyskinesia, which is "a condition marked by involuntary muscle spasms and twitches in the face and body" (Physician's Desk Reference, 2002, p. 201).

# Self-reliant Attitude

In 2002 Ortega and Alegria supported past studies that a self-reliant attitude could lead to the underutilization of mental healthcare. Their study conducted in Puerto Rico found that Puerto Ricans who were less likely to seek mental healthcare felt that they could take care of their own mental health problems. This self-reliant attitude can be attributed to other cultural constructs in the Latino male population, such as machismo. Machismo demonstrates that one should be strong enough to cope with life's problems and not need assistance from mental health professionals (e.g., Latino males are significantly more likely to refuse substance abuse services because they feel that they can quit abusing drugs on their own) (Lonshore, Hsieh, Anglin, & Annon, 1992).

#### Religious Beliefs

Religious beliefs may represent a barrier to seeking mental healthcare for Latinos who believe that their disability, whether it is physical or mental, is entirely in God's hands, esta en las manos de dios (Smart & Smart, 1991). The underlying message is that only God

has the power to cure them from their disability; this thinking obstructs help-seeking behavior.

In 2004 about 23% of Latinos (9.5 million) identified themselves as Protestants or other Christians (including Jehovah's Witnesses and Mormons). Thirty-seven percent (14.2 million) of all Latino Protestants and Catholics state they have been born again or are evangelical (Espinosa, Elizondo, & Miranda, 2005). In the 1970s about 95% of Mexican Americans considered themselves to be Catholic (Acosta & Evans, 1982). It is important to note that the intention of this author is to create awareness of the possibility that religion may act as a barrier to seeking mental healthcare, and not that all religions are against healthcare/mental healthcare.

#### **Alternative Treatment**

Latinos may seek other forms of treatment for their symptoms of mental illness. One noted form of treatment is paying a visit to a curandero or esperitista who perform folk healing using various methods of treatments that include "herbs, massage, diets, advice, prayer, suggestion, and persuasion" (Acosta & Evans, 1982, p. 65). Curanderos have a long history of working with Latinos, in particular Mexican Americans. Over generations curanderos have established trusting relationships with the Latino community, and as a result, curanderos are better able to understand cultural phenomena such as nervios, susto, and mal de ojo.

As a result, visits to see a curandero increase because of the trusting relationship that has been established between Latino clients and curanderos (see confianza, chapter 3, for further explanation). Cuellar et al. (1995) reports that making use of folk healers can lead to underutilization of mental healthcare.

Macias and Morales (2000), in a South Los Angeles County study, found that 7.2% of the respondents reported using a folk healer for mental healthcare. More recently, the U.S. DHHS (2001) stated that some studies have shown as many as 44% of the respondents use "curanderos or other traditional healers for their general and mental healthcare" (p. 22). Although the percentages vary across studies regarding usage of folk healers, it is important that this barrier continues to be explored as a possibility for obstructing mental healthcare in Latinos.

# Attitudes toward Mental Health Services

Latinos are known to have a long mistrust of U.S. establishments. Researchers in the early 1970s (Torrey, 1972) postulated that Chicanos viewed mental health institutions as alien and hostile, and the White staff as cold. This impression is also reflected in a study by Kline (1969), who states, "The Spanish-American's perception of the 'Anglo' as cold, exploitive, and insincere leads both to underutilization of available psychiatric services among this group and to special problems in the treatment of those who do seek help" (p. 88). Although these studies are outdated this author believes the strong possibility that the findings continue to be a significant factor in Latinos underutilizing mental healthcare.

#### Citizenship Status

It is not uncommon for undocumented immigrants to fear "la migra" (immigration). Some undocumented immigrants fear seeking assistance in a government entity because they fear that the agency and immigration are somehow connected, which would result in revealing their citizenship status and the probability of being deported. Especially if children are involved, not knowing if they would be deported and their children left behind or vice-

versa, would ultimately be an overwhelming experience, and therefore help is not sought. As a result, citizenship status is a major barrier to Latinos in accessing mental healthcare (Vega & Alegria, 2001).

# <u>Unfamiliarity with Mental Health Services</u>

It is highly probable that Latinos really do not understand the role of a psychotherapist or any other mental health professional, and as a result, seeks help in a medical setting. Karno, Ross, and Caper (1969) suggest that Latinos traditionally have a tendency to seek help from family physicians for mental health issues. In addition, it can be somewhat confusing to comprehend that mental health professionals can hold different academic degrees but still are able to perform psychotherapy. For example, a psychologist and a licensed clinical social worker are able to conduct psychotherapy, but being called a psychologist compared to a licensed clinical social worker makes them sound like two different distinct areas of practice. This leads to confusion and ultimately to a lack of understanding of the roles of mental health professionals. In 1971 Knoll shared similar concerns stating that in her experiences working with a grass roots organization in Detroit, Michigan, the majority of Chicanos did not seek counseling from family service agencies because they were unfamiliar with the services the agencies provided.

Furthermore, Latinos fear that if they are seen for services, their information might be made public to their friends, family, and to the community. Latinos might be briefed on the issue of confidentiality during the treatment process. However, when a child abuse report or some other mandated reporting is involved, confidentiality no longer applies. As a result, a report is made bringing about an investigation in which the community becomes aware of the

situation, and as a consequence the community no longer trusts the agency and fears being serviced by the agency.

# Stigma of Mental Illness

The stigma of mental illness is an influential one. In many Latino communities mental illness is associated with people suffering from being "loco" or experiencing locura (see appendix A). Being loco has strong negative implications. It implies that the person is often dangerous to the community and experiencing an incurable disease (Guarnaccia et al., 2005), which can lead to feelings of helplessness, so no help is sought. The stigma of mental illness in the Latino community is very strong. Jenkins (1988) found that many Mexican American families label their relatives as suffering from nervios (see appendix A) and not schizophrenia, because this downplays the severity of the illness and encourages family support.

#### Inability to Recognize Mental Illness

In many Latino communities, mental or emotional problems can be attributed to experiences out of their control (e.g., fatalismo [discussed later], supernatural phenomenon) and viewed as a weakness. Such phenomenona are susto, mal de ojo, and nervios (see appendix A). These phenomena have very similar symptoms of diagnosable mental disorders.

Many times Latinos state that they are experiencing susto or nervios and grumble about somatic complaints. Barrio, Yamada, Hough, Hawthorne, and Jeste (2003) reported a higher rate of somatic symptoms among Latinos, compared to Euro American and African American patients diagnosed with schizophrenia. Another study by Guarnaccia et al. (1993)

suggested that Puerto Rican women often associated feelings of powerless and interrupted societal relations as ataques de nervios (nerve attacks). These studies demonstrate the possibility that Latinos do not recognize symptoms of mental illness parallel to those of the mental health scheme in the United States. As a result, Latinos' perception of mental illness is not congruent with mainstream mental health, contributing to the underutilization of mental healthcare.

#### Acculturation

Acculturation also seems to have an impact on whether or not Latinos seek mental health services. According to Wells, Golding, and Hough (1989) the more acculturated the person is, the more willing he or she is to seek mental health services. This may be due to the possibility that Latinos who are more acculturated are able to speak better English, know where services are located, may have better employment that offers mental health insurance, and may better understand the mental health treatment process that contributes to higher frequencies of mental health visits.

#### Cost/Lack of Insurance

According to Woodward, Dwinell, and Arons (1992), cost has been found to be one of the major barriers in accessing mental healthcare. This is troublesome due to Latinos being more likely to be uninsured compared to any other ethnic or racial group. In 2004, 1 in every 3 Latinos did not have insurance coverage (Moniz & Gorin, 2007). According to Vega and Alegria (2001) lack of insurance is one of the major barriers in accessing mental healthcare by Latinos. This could be attributed to the fact that Latinos are less likely to have insurance provided by their employers. In 2003 approximately 40% of Latinos received insurance

through their employers, compared to 70% of Whites (Moniz & Gorin, 2007). As a result, Latinos would have to assume the medical debt, and this could become a huge financial burden for them and their families. This is especially a concern since nearly 22% of Latino families live under the poverty level line compared to 10% for the total population in the United States (Ruiz, 2002; Lopez, 2002).

#### Barriers at the Mezzosystem Level

# Lack of Bilingual/Bicultural Professionals

A shortage of bilingual/bicultural mental health professionals in the U.S exists. Latinos make up approximately 14.8% of the total population in the U.S., yet account for only a fraction of health/mental healthcare professionals. Latinos make up only 2% of the medical field with 5.4% physicians, 4.6% psychiatrists, 3% nurses, 2.2% dentists, and 2.2% pharmacists (Ruiz, 2002).

This is troubling because "Spanish-monolingual Latinos are better serviced by health professionals who know their culture and language" (Preciado & Henry, 1997, p. 239). This notion is also shared by a study conducted by Sue et al. (1991) in which they found that Mexican American patients who had Latino mental health professionals stayed in treatment longer and their levels of functioning increased compared to those Mexican American patients who did not have Latino mental health professionals. It is important that the number of bilingual/bicultural professionals increase to assist with issues surrounding language, culture, and other barriers that prevent Latinos in accessing mental healthcare.

# <u>Location and Accessibility of Mental</u> Health Services

Mental health agencies are many times not in Latino communities. This presents a major hurdle for Latinos who live in rural areas and work in the agriculture industry. They would have to take time off from work to get to the agency on time for their appointment (because agencies do not offer services convenient for these workers). This would create a monetary cut in their check, and would ultimately affect the income of the household. If a Latino client working in the fields goes to therapy once a week for an hour, that would approximate 8-10 hours of missed work a month (e.g., travel, arranging family to take care of younger children). This would calculate to a reduction of approximately 10% of the monthly salary (40-hour work week). Consequently, a Latino client will stop coming. Moreover, it is possible that the Latino client could lose his/her job as a result of missing hours at work.

#### Barriers at the Exosystem Level

#### System Bias

Guarnaccia, Martinez, and Acosta (2005) state that more evidence exists in the medical setting regarding discrimination against Latinos' trying to access mental healthcare; however, a high probability exists that it is also occurring in the entire mental health setting as well. An example of system bias deals with Mexican Americans in California being the targets of English-only laws (Guarnaccia et al.). This in turn makes it more difficult for limited English-speaking Latinos to access mental healthcare.

#### Lack of Information.

Most of the time mental health settings are not in the same location as the medical setting. This can be somewhat confusing to Latinos, especially if the information is written in

English. Not having the correct information of where to seek mental health services can be discouraging and eventually lead to not receiving mental health care (Guarnaccia et al., 2005).

#### **Current Practices**

Psychotherapy can be viewed as talk therapy and relies on clients' ability to articulate their feelings (Preciado & Henry, 1997). Because of this it is crucial that mental health professionals understand and take hold of cultural concepts (e.g., personalismo, fatalismo) to be able to allow a strong therapeutic relationship to take place. As a consequence this would help Latino clients to feel more comfortable and to continue treatment.

The American Psychiatric Association (APA) (2000) states that "it is important that the clinician take into account the individual's ethnic and cultural context in the evaluation of each of the DSM-IV axes" (p. 897). Even so, it is highly likely that many mental health professionals diagnose a client without ever taking into consideration the client's culture. This can lead to serious consequences and can actually exacerbate the symptoms a client is experiencing. For example, it would not be surprising to hear Latino clients state that they have had some close encounter with "La Virgen" (Virgin Mary) or some other saint or prophet that belongs to their respective religion. If a mental health professional does not take into consideration that La Virgen is seen as a powerful and influential religious icon, this may lead to a serious misdiagnosis and a possible enhancing or creating of false symptoms of mental illness that were not present before. Burruel and Chavez (1974) give the following illustration:

Obviously, language is a basic tool in treatment, but how effective can treatment be when words or terms can have different connotations? For example, a Mexican American patient was referred by another agency with a diagnosis of paranoid schizophrenia. This was based on her statements that her ex-husband's ex-wife was "trying to get her" and had put a hex on her. Discussion with the patient in her own language clearly indicated that much of what she was saying was based on a very common folk belief related to brujeria (witchcraft). Is it paranoia, or do we need to know more about the culture to separate that which is common to a group from that which is more clearly individual? (p. 124)

These practices provide a serious mismatch between Latino clients and mental health professionals. In fact, these practices have been carried out for many years and have been a significant factor in the low rates of mental health services used by Latinos. Torrey (1972) highlights this issue:

One explanation for the underutilization of Anglo psychotherapists by Mexican Americans is that Anglo psychotherapists utilize psychotherapy. . .geared for Anglo culture and do not adapt them for the Mexican American patients. This is, I believe, the most important explanation of why Mexican Americans underutilize mental health services. (p. 117)

Overall, it is vital that mental health professionals take into account culture when working with Latinos. If not, these practices will continue to act as barriers for Latinos seeking mental health services.

#### Barriers at the Macrosystem Level

#### Cultural Barrier

According to Vega and Alegria (2001), "the term 'cultural barriers' was coined to describe how part of Latinos' underutilization of health and mental health services could be attributed to stigma of mental illness or uncertainty about what the established medical system could offer" (p. 195). As a result, cultural constructs such as familismo, fatalismo, machismo, personalismo, and other cultural characteristics, will be examined as barriers in Latinos seeking mental healthcare.

<u>Familismo</u>. Familismo is an important value that Latino families possess. Family cohesiveness, family loyalty, harmony, and attachment among members, are central elements in familismo (Cuellar, Arnold, & Gonzalez, 1995). These can very well act as factors in seeking mental healthcare. In times of crisis or emergencies, family members act as an emotional support system for the one in need and therefore no outside help is sought. According to Keefe, Padilla, and Carlos (1978), the pattern of using the family as a social support network can have an impact in seeking mental healthcare. It is important to note that in many Latino communities, families are composed of immediate family members as well as non-immediate members. Examples include lifelong friends, relatives, and the acquiring of comadres (godmothers) and compadres (godfathers) through religious baptismal customs (Acosta & Evans, 1982).

When issues arise within la familia, especially mental health issues, these are dealt with privately, within the family, and remain private. This demonstrates the strong commitment and loyalty that members in the family have toward la familia. As a result, seeking outside help could be viewed as disloyalty to the family, and mental healthcare is not sought.

<u>Fatalismo</u>. Cuellar et al. (1995) define fatalismo as "the extent to which people feel their destinies are beyond their control" (p. 341). Little evidence suggest that fatalismo can have an effect on help-seeking behavior toward mental healthcare; however, this concept goes hand-in-hand with the inability to recognize symptoms of mental illness that can eventually lead to mental healthcare not being sought.

Machismo. Machismo targets Latino males and refers to having manly traits (Martin, 1979). Even though some traits have been associated as negative, other more encouraging

traits include taking care of family, being respectful, honest, loyal, fair, trustworthy, and strong. Unfortunately, being strong means not showing or displaying any symptoms of weakness that can lead to feelings of emasculation, thus, asking for help can imply not being strong. As an end result, mental healthcare would not be wanted.

Personalismo. Choca (1979) defines personalismo as "a warm and personal way of relating to the client" (p. 63). Actions of personalismo may include appropriate touching of clients when greeting takes place, sharing stories, or exchanging gifts. Personalismo presents a contradictory scenario to the actions of many mental health agencies; in fact, many institutions have policies that prohibit such actions as warranted by personalismo. Many Latinos do not feel the "warmth and personal way" with mental health professionals. Consequently, no rapport is made between Latinos and mental health professionals resulting in discontinued mental healthcare (Choca, 1979).

Other cultural characteristics are respeto (respect), dignidad (dignity), and confianza (trustworthiness). Respect is an important aspect of the Latino culture. Respect involves associating elders with wisdom, from which consejos (advice) is usually sought. These occurrences can be challenging for elders to seek mental health treatment, especially if mental health professionals are younger than elder Latino clients. It is not uncommon for Latino elders to express themselves as, "Cómo me van a decir a mí de la vida, si yo ya viví," translating into, "How are they going to tell me about life, if I already have lived life," indicating that young people are incapable of being wise enough to give consejos.

Many Latinos have a strong sense of dignidad (pride). As a result, Latinos may find themselves being too proud to seek help, as it would jeopardize their dignity. In the meantime, they repress their symptoms of mental illness and do not seek mental healthcare.

Confianza also has the possibility of affecting Latinos in seeking mental healthcare. If Latinos are unable to establish a trusting relationship with mental health professionals, they are unlikely to return for treatment and will possibly forfeit any future attempts to seek help.

# **Summary and Conclusions**

Overall, a great need for future research in understanding cultural components in Latinos and its affects on the underutilization of mental healthcare exists. Few studies, if any, have addressed the fit between the mental health system and Latinos. This reality leaves a huge gap in comprehending how these cultural factors influence help-seeking behavior in Latino communities.

Latino mental healthcare is facing a crisis in the United States. Understanding family dynamics and culture in Latinos is complex but necessary for retention and treatment in mental healthcare. Therefore, there is an urgent need for mental health professionals (e.g., therapists, researchers, policy advocates, many other key players) in the Latino community who can assist in enhancing mental health services at all levels of social work practice.

Lopez (2002) also echoes this concern and goes on to state, "The continued failure to address the significant unmet needs for mental health services among Latinos will result in an increasing burden to Latino families and communities and to the United States overall" (p. 1572). This document should add to the literature and contain relevant information to help further understanding of the barriers that exist between mental healthcare and Latinos.

#### Research Question and Hypotheses

As a result of the literature review regarding barriers in accessing mental healthcare by Latinos, the following research question and hypotheses are as follows. Research Question: What are the perceived barriers in the Latino community in accessing mental healthcare? What effect do age, gender, education, and health demographics have to do with mental healthcare barriers in Latinos?

# Reasoning for Hypotheses

In the beginning of chapter 1 this author stated that issues pertaining to Latino mental health have been researched rather modestly, specifically mental healthcare barriers. This is evident by the review of the literature for this document which examines several barriers using the Ecological Systems Theory. However, only those barriers from the data set that match the literature review, coupled with evidence of support, will be examined in this study. Furthermore, only barrier variables at the microsystem level of the Ecological Systems Theory will be assessed in this study; due to the unavailability of barrier variables at the mezzosystem, exosystem, and macrosystem levels in the data set.

According to Vega et al.(2001), "The research literature on the phenomenology of mental illnesses and improving access and quality of care for Mexican Americans, and other Latinos, remains about where it stood 25 years ago" (p. 133). This document attempts to provide important information to improve the research literature regarding mental healthcare for Latinos. Therefore, it is important that the social work profession contribute to enhancing mental health services for Latinos by conducting important research such as this document.

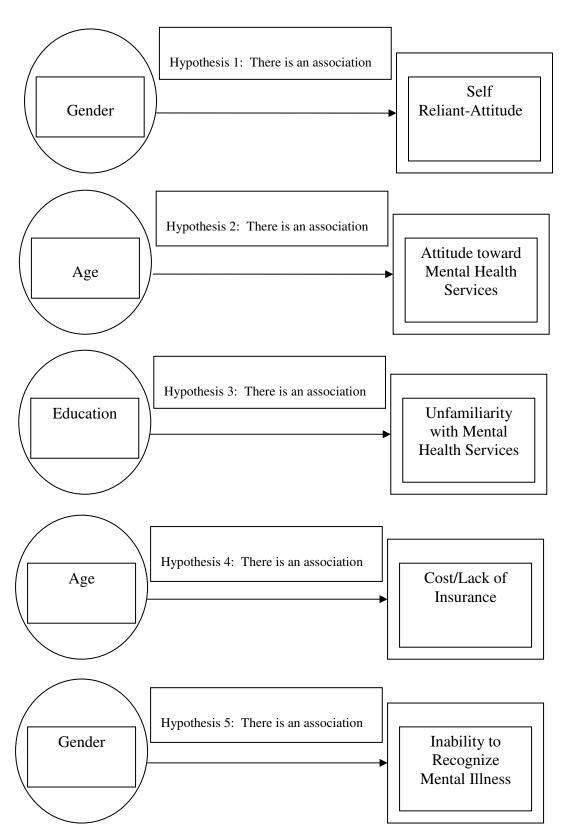


Figure 1. Hypotheses using the Microsystem Level Barriers of Ecological Systems Theory.

#### **Hypotheses**

<u>Hypothesis 1</u> (Microsystem Level). Men are more apt than women to have a self-reliant attitude toward mental health services that works as a barrier in seeking mental healthcare.

According to Lonshore, Hsieh, Anglin, & Annon (1992), Latino males are significantly more likely to refuse substance abuse services; they display a self-reliant attitude and assert they can quit abusing drugs on their own. Specifically, does an association between gender and self-reliant attitude exist as a barrier in seeking mental healthcare (see figure 1).

Hypothesis 2 (Microsystem Level). Older Latinos are more apt than younger Latinos to have an "attitude" toward mental health services that works as a barrier in seeking mental healthcare.

According to Torrey (1972) and Kline (1969), Latinos viewed mental health institutions as alien and hostile and the White staff as cold. Specifically, an association between age and "attitude" exists as a barrier in seeking mental healthcare (see figure 1).

Hypothesis 3 (Microsystem Level). Latinos with less than a college education are more likely to have "unfamiliarity with mental health services" that works as a barrier in seeking mental healthcare.

Karno, Ross, and Caper (1969) suggest that Latinos traditionally have a tendency to seek help from family physicians for mental health issues. This could be as a result of not being familiar with mental health services. Specifically, an association between education and "unfamiliarity with mental healthcare" exists as a barrier in seeking mental healthcare (see figure 1).

Hypothesis 4 (Microsystem Level). Younger Latinos (25 years of age and younger) are more likely than older Latinos (26 years old and older) to have "cost/lack of insurance" that works as a barrier in seeking mental healthcare.

According to Vega and Alegria (2001), lack of insurance is one of the major barriers in accessing mental healthcare by Latinos. Specifically, an association between age and "cost/lack of insurance" exists as a barrier in seeking mental healthcare (see figure 1).

Hypothesis 5 (Microsystem Level). Latinas are more likely than men to have "inability to recognize mental illness" that works as a barrier in seeking mental healthcare.

Guarnaccia et al. (1993) found that Puerto Rican women often associate feelings of powerlessness and interrupted societal relations as ataques de nervios (nerve attacks), demonstrating the possibility that Latinas do not recognize symptoms of mental illness. Specifically, an association between gender and the "inability to recognize mental illness" exists as a barrier in seeking mental healthcare (see figure 1).

#### CHAPTER III

#### **METHODOLOGY**

# Overview of the National Survey on Drug Use and Health (NSDUH)

#### Introduction

This dissertation utilized secondary data from the National Survey on Drug Use and Health (NSDUH) (2005) provided by the U.S. Department of Health and Human Services (USDHHS) and the Substance Abuse and Mental Health Services Administration (SAMHSA). The NSDUH is supported by the Office of Applied Studies (OAS) within the SAMHSA and is carried out by RTI International, Research Triangle Park, North Carolina. The 2005 NSDUH primary principle is to measure the occurrence of drug use in the United States; however, the survey also covers questions concerning issues surrounding mental health. This is the first in a coordinated five-year sample design providing estimates for all 50 States plus the District of Columbia for the years 2005 through 2009 (Office of Applied Studies, 2005).

#### Sample

The target population for the 2005 NSDUH survey was the civilian, noninstitutionalized population (e.g., persons living in shelters, rooming/boarding houses, college dormitories, migratory workers' camps, halfway houses) of the 50 States plus the District of Columbia who were 12 years of age or older at the time of the survey, including

civilians living on military bases. Persons that were not included in this survey were active duty military personnel, persons with no permanent address (e.g., homeless person), and people who were either in jails or hospitals (OAS, 2005). It is important to note that respondents that were 12 years or younger were not eligible to be asked questions regarding mental health service utilization.

# Sample Design

The 2005 NSDUH utilized a multistage area probability sampling procedure for each of the 50 states and the District of Columbia. The first step for the 50-state design designated eight states (California, Florida, Illinois, Michigan, New York, Ohio, Pennsylvania, and Texas) as large sample States. The sample sizes in these States varied from 3,562 to 3,699 and were large enough to support direct state estimates. The other 42 states and the District of Columbia were used to support state estimates using small area estimation (SAE); these states produced sample sizes ranging from 840 to 978 (OAS, 2005).

The second step stratified the states into 900 state sampling (SS) regions, which appointed large states with 48 regions each and 12 regions for each small sample state. Using the 2000 census geography, these regions were adjacent areas designed to produce an equal number of interviews. Next, was to select census tracts, which, according to Office of Applied Studies (2005), "census tracts are relatively permanent statistical subdivisions of counties and provide a stable set of geographical units across decennial census periods" (p. 6). Each SS region was assigned 48 census tracts that were selected with probability proportional to size. Within the 48 census tracts, neighboring census blocks were joined to form area sectors. Within each sampled census tract one sector was chosen (OAS, 2005).

The sampled sectors were divided into four separate samples, assigning one sampled sector a three-month period for the purpose of having the survey uninterrupted in the field. In each sector a list of addresses was formed; as a result, 175,958 addresses were selected. Only 146,912 were determined to be eligible sample units. In the eligible sampling units, the interviewer randomly selected eligible persons by using an automated screening procedure via a handheld computer. As a result, 68,308 persons were sampled, which was representative of the U.S. general population ages 12 or older; however, only 55,905 appear on public record due to steps used to protect the identity of respondents. This survey oversampled youths and young adults, therefore each state's sample was roughly equally distributed among the following age groups: 12 to 17 years, 18 to 25 years, and 26 years and older. Furthermore, state samples were representative of their respective state populations. It is also important to note that respondents who completed a full interview were given an incentive payment of \$30 dollars for their participation (OAS, 2005).

### Data Questionnaire

The National Survey on Drug Use and Health (NSDUH) questionnaire (formerly titled National Household Survey on Drug Abuse) primarily measures the prevalence and correlates of drug use in the U.S. The 2005 NSDUH questionnaire is put together by the Office of Applied Studies and is not standardized. The questionnaire involved face-to-face interviews as well as self reporting responses by subjects.

### Data Collection

Letters of introduction were sent out to sampled addresses and a field interviewer followed for a visit. During the visit the field interviewer proceeded with a screening

procedure using a handheld computer that involved listing all of the members living in the household as well as collecting their basic demographic data. The demographic data is used by a preprogrammed selection algorithm to have the computer select 0 to 2 sample persons, taking into consideration the makeup of the household. This assisted in selecting the required sample sizes for the individual population age sets (OAS, 2005).

If the computer selected people to be interviewed, the field interviewer immediately made an effort to facilitate the NSDUH interview with those people in the home selected by the computer. The field interviewer requested that the people who were selected be interviewed in a private area within the home (away from other household people). The interview proceeded with the respondents answering questions stemming from a computer-assisted personal interviewing (CAPI), wherein the field interviewer asked basic questions before a self-administered interview (ACASI). The average length of an individual interview was one hour (OAS, 2005).

The questions that were administered by the field interviewer consisted of basic demographic data as well as questions pertaining to immigration, current school enrollment, employment and workplace issues, health insurance coverage, and income. The questions that were self-administered consisted of use of tobacco, alcohol, marijuana, cocaine, crack cocaine, heroin, hallucinogens, inhalants, pain relievers, tranquilizers, stimulants, sedatives, and information regarding injection drug use, perceived risks of substance use, substance dependence or abuse, arrests, treatment for substance use problems, pregnancy and healthcare issues, and mental health issues (OAS, 2005).

In summary, the interview began with the field interviewer asking questions from the computer and entering the responses into the computer. Next, the respondents answered questions from the computer by themselves in which they had the option of reading the questions to themselves or listening through headphones and entering their responses directly into the computer. Then, the field interviewer concluded the interview by completing the interview questionnaire. Finally, the respondents were given \$30 dollars cash payment for their participation (OAS, 2005). At the end of the workday, if the field interviewer had conducted any interviews, the field interviewer transmitted the data via home telephone lines to RTI in Research Triangle Park, North Carolina (OAS, 2005).

The 2005 NSDUH used in-person interviews with the people selected to assist in increasing reporting, compliance, and truthfulness regarding drug use behavior and mental health issues. In fact, the Office of Applied Studies (2005) reported an interview response rate of 76%. Senior RTI staff members supervised and directed approximately 700 field interviewers for the 2005 NSDUH (OAS, 2005).

Strict measures were used in ensuring respondents confidentiality; this included separating respondents identifying information from survey responses. Respondents were also briefed that their responses and identities would be held in accordance with federal rules and regulations (OAS, 2005). As a result, participants were made fully aware of issues pertaining to confidentiality and how their identities would be protected.

# Sample for this Dissertation

This dissertation is concerned with barriers that Latinos encounter in accessing mental healthcare services. As a result, the sample for this dissertation consists only of the

Latino respondents ages 18 years and older (n=5,468) from the 2005 NSDUH. This is a secondary data analysis of an existing posted dataset and is available for public use.

# Variables for this Dissertation

This study uses a category of questions from the adult mental health utilization section for its variables that pertained to not receiving mental health treatment or counseling Latinos needed. These will be considered "barriers" (n=284). The actual question is as follows, "Which of these statements explains why you did not get the mental health treatment or counseling you needed?" (Survey label ADMT27)

Barrier variables. The following are possible answers ranging from 1-14 (categorical level variable) the respondent could have entered into the computer. If a respondent entered 1 of the 14 possible choices for "not seeking mental health treatment or counseling," then that variable was recoded as having "yes" for having that particular barrier. If a respondent did not enter any of the 14 possible choices for "not seeking mental health treatment or counseling," then that variable was recoded as having "no" for not having that particular barrier in accessing mental healthcare (see table 1). In summary, because it was a multiple response question each possible response was treated as a different item in the analysis. If the respondent chose a particular response then that response was coded as "yes"; if respondent did not choose a particular response then the non-response was coded as "no."

Socio-demographic variables. Age: Age was categorized into the following grouping: 18-25 years old, and 26 years old or older (survey label CATAG 2). *Gender*: All respondents were either classified male or female based on the self-identified responses (survey label

Table 1. Survey Questions and Barrier Variables from Dataset

Survey Question 1-14	Survey Label
You couldn't afford the cost	AUUNCOST
You were concerned that getting mental health treatment or counseling might cause your neighbors or community to have a negative opinion of you	AUUNBR
You were concerned that getting mental health treatment or counseling might have a negative effect on your job	AUUNJOB
Your health insurance does not cover any mental health treatment or counseling	AUUNNCOV
Your health insurance does not pay enough for mental health treatment or counseling	AUUNENUF
You did not know where to go to get services	AUUNWHER
You were concerned that the information you gave the counselor might not be confidential	AUUNCFID
You were concerned that you might be committed to a psychiatric hospital or might have to take medicine	AUUNCMIT
You didn't think you needed treatment at the time	AUUNNOND
You thought you could handle the problem without treatment	AUUNHNDL
You didn't think treatment would help	AUUNNHLP
You didn't have time (because of job, childcare, or other commitments)	AUUNBUSY
You didn't want others to find out that you needed treatment	AUUNFOUT
You had no transportation, or treatment was too far away, or the hours were not convenient	AUUNNTSP

IRSEX). Other responses were not allowed (i.e., transgender). *Marital Status*: Survey respondents were classified into one of the following categories based on their current marital status: Married, Widowed, Divorced or Separated, Never Been Married (survey label IRMARIT). *Education*: This variable described the highest level of education attained by the respondent, which is divided into three parts: Less than high school, High school graduate,

Some college/college graduate (survey label EDUCATHP). *Health*: This variable described their current overall health and categorized into four parts: Excellent, Very good, Good, Fair/Poor (Survey label HEALTH2). *Military*: This variable described if the respondent had ever been in the armed forces and given two options to answer: Yes, No (survey label SERVICE). *Pregnancy*: This variable described whether the respondent was pregnant during the interview and what age group the respondent was in: 15-17 years old, 18-25 years old, 26-44 years old, and otherwise, which were for respondents 14 years and younger or respondents older than 44 (survey label PREGAGE2).

Matching literature review barriers with data variable barriers. In an effort to make the reading easier for understanding the barriers Latinos encounter in accessing mental health services, this author identified the barriers in the literature and matched them with the barriers in the data set (see table 2). Again, note that only those barriers at the microsystem level that had evidence of support were evaluated in the hypotheses; as a result, this author has provided rationale for matching the barrier variables from the data set (respondent's responses) with the literature review barriers (research variable).

Self-reliant attitude as a barrier. Ortega and Alegria (2002) found that a self-reliant attitude could lead to the underutilization of mental healthcare. Puerto Ricans, for example, were less likely to seek mental healthcare because they believed they could take care of their own mental health problems. This approach reflected a "self-reliant attitude" that became a barrier in seeking mental health treatment. The respondent's response (data variable barrier) from the questionnaire reads, "You thought you could handle the problem without

treatment," which reflects a "self-reliant attitude" and a barrier in seeking mental health treatment.

Attitudes toward mental health services. Torrey (1972) postulated that Chicanos viewed mental health institutions as alien, hostile and the White staff as cold, and they felt that mental health services would not help them. This belief exhibits an "attitude toward mental health services" that is a barrier in seeking mental health treatment. The respondent's response (data variable barrier) from the questionnaire reads, "You didn't think treatment would help," which reflects an "attitude toward mental health services" and a barrier in seeking mental health treatment.

Unfamiliarity with mental health services. Knoll (1971) found that the majority of Chicanos did not seek counseling from family service agencies because they were not aware that those services were provided in Detroit, Michigan. This factor presents the possibility that most Chicanos are unfamiliar with mental health services and this is a barrier in seeking mental health treatment. The respondent's response (data variable barriers) from the questionnaire reads, "You were concerned that the information you gave the counselor might not be confidential," and "You were concerned that you might be committed to a psychiatric hospital or might have to take medicine," which reflects "unfamiliarity with mental health services" and a barrier in seeking mental health treatment. Mental health professionals address issues surrounding confidentiality and the fact that taking medication is voluntary. Also, being committed to a psychiatric hospital only applies in severe circumstances and does not apply to issues surrounding non-severe mental illness.

Cost/lack of insurance. Cost and lack of insurance have been found to be the major barriers in accessing mental healthcare (Woodward, Dwinell, & Arons, 1992; Vega & Alegria, 2001). The respondent's response (data variable barriers) from the questionnaire reads, "You couldn't afford the cost," "Your health insurance does not cover any mental health treatment or counseling," and "Your health insurance does not pay enough for mental health treatment or counseling." These responses reflect "cost/lack of insurance" as a barrier in seeking mental healthcare.

<u>Inability to recognize mental illness</u>. Guarnaccia et al. (1993) suggest that Puerto Rican women often associated feelings of powerless and interrupted societal relations as *ataques de nervios* (nerve attacks). These studies demonstrate the possibility that Latinos do not recognize symptoms of mental illness parallel to those of the mental health scheme in

Table 2. Matching Literature Barriers with Data Variable Barriers

Literature Review Barriers	Variable Barrier Labels
Language	NONE
Self-reliant attitude	AUUNHNDL,
Alternative Treatments	NONE
Attitudes toward mental health services	AUUNNHLP
Citizenship status	NONE
Unfamiliar with mental health services	AUUNCFID,AUUNCMIT,
Stigma	AUUNNBR,AUUNJOB,AUUNFOUT,
Lack of bilingual/bicultural staff	NONE
Location & accessibility	AUUNBUSY,AUUNNTSP
Cost/lack of insurance	AUUNCOST,AUUNNCOV,AUUNENUF,
System bias	NONE
Lack of information	AUUNWHER,
Inability to recognize mental illness	AUUNNOND,
Acculturation	NONE
Current practices	NONE
Cultural Barriers	NONE

the U.S. Latinos' perception of mental illness is not congruent with mainstream mental health. Latinos might think they do not need mental health treatment and exhibit the "inability to recognize mental illness," which is a barrier in seeking mental health treatment. The respondent's response (data variable barriers) from the questionnaire reads, "You didn't think you needed treatment at the time" which reflects the "inability to recognize mental illness" and a barrier in seeking mental health treatment.

### Statistical Analysis

Chi-square was used to determine association for age, gender, education, and health by barrier. Univariate and descriptive statistics was also applied to the variables being researched. These statistical procedures were used in an effort to better understand mental healthcare barriers in the Latino community.

### Support For Using Chi-Square

According to Weinbach and Grinnell (2007), "Research articles using chi-square analyses appear frequently in the professional literature. . .it is especially well suited for social work research situations" (p. 190). However, the most important reasons that chi-square is used is it assists in answering the research question and hypotheses.

#### CHAPTER IV

#### **DATA ANALYSIS**

The 2005 NSDUH asked respondents questions pertaining to mental health only if they were 18 years of age or older; consequently, this dissertation includes only those respondents (n=5,468). The barriers that Latinos encounter in accessing mental healthcare services at the microsystem level are included. Thus, only data from the original survey related to mental healthcare barriers and key demographics were considered to determine their association with Latino 18-year-olds and older.

### Demographics Analysis

Age. In 2005, 5,468 Latinos 18 years old and older participated in the NSDUH study. The majority of them were ages 18-25 (56.4%), and the remainder of the group was 26 years or older (43.6%). *Gender*. The majority of respondents were female (52.6%), while males made up the rest of the sample (47.4%). *Marital Status*. The majority of respondents reported never married (50.3%), followed by those who reported being married (25.2%). Divorced or separated accounted for 6.3%; 1.6% were widows or widowers. *Education*. The majority of respondents had less than a high school education (38.3%), 31.3% were high school graduates, and 30.4% had some college or were college graduates. *Health*. The majority of respondents reported being in very good health (32.4%), 31.9% in good health, 22.5% in excellent health, and 13.3% in fair or poor health. *Service*. The majority of the respondents

have never been in the U.S. armed forces (67.6%), while 4.4% have served. *Pregnancy*. The majority of the female respondents age 18-44 reported being pregnant at the time of the survey (88.0%) (see table 9).

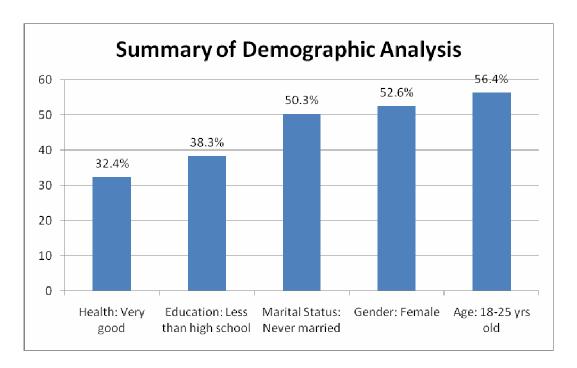


Figure 2. Summary of demographic analysis.

# Summary of Demographic Analysis

The majority of respondents for this study were pregnant females ages 18-25 years of age. According to the Centers for Disease Control pregnancy rates for Latinas ages 18-24 years in 1999 averaged 154 per 1,000 (CDC, 1999). In addition, the majority have never been married with less than a high school education. The majority also reported being in very good health with no service in the U.S. armed forces (see table 8).

Table 3. Age

	Age	Frequency	%	Valid %	Cumulative %
Valid	18-25	3083	56.4	56.4	56.4
	26 or older	2385	43.6	43.6	100.0
Total		5468	100.0	100.0	

Table 4. Gender

	Gender	Frequency	%	Valid %	Cumulative %
Valid	Male Female	2591 2877	47.4 52.6	47.4 52.6	47.4 100.0
Total		5468	100.0	100.0	

Table 5. Marital Status

	Marital Status	Frequency	%	Valid %	Cumulative %
Valid	Married	1377	25.2	30.2	30.2
	Widowed	85	1.6	1.9	32.1
	Divorced / separated	346	6.3	7.6	39.7
	Never married	2749	50.3	60.3	100.0
Total		4557	83.3	100.0	
Missing	Legitimate skip;				
C	respondent <14	911	16.7		
Total	years	5468	100.0		

Table 6. Education

	Education	Frequency	%	Valid %	Cumulative %
Valid	Less than high school (EDUCCAT2=1)	2095	38.3	38.3	38.3
	High school grad (EDUCCAT2=2)	1709	31.3	31.3	69.6
	Some college / college (EDUCCAT2=3,4)	1664	30.4	30.4	100.0
Total		5468	100.0	100.0	

Table 7. Health

	Health	Frequency	%	Valid %	Cumulative %
Valid	Excellent (HEALTH=1)	1228	22.5	22.5	22.5
	Very good (HEALTH=2)	1770	32.4	32.4	54.8
	Good (HEALTH=3)	1742	31.9	31.9	86.7
	Fair / poor (HEALTH=4,5)	728	13.3	13.3	100.0
Total		5468	100.0	100.0	

Table 8. Service

	Service	Frequency	%	Valid %	Cumulative %
Valid	Yes	243	4.4	6.2	6.2
	No	3698	67.6	93.8	100.0
Total		3941	72.1	100.0	
Missing	Legitimate skip	1527	27.9		
Total	· r	5468	100.0		

Table 9. Pregnancy

	Pregnancy (Ages)	Frequency	%	Valid %	Cumulative %
Valid	18-25 26-44	3083 1727	56.4 31.6	56.4 31.6	56.4 88.0
	12-14; 45 or older	658	12.0	12.0	100.0
Total		5468	100.0		

# **Hypotheses Analysis**

# Hypothesis 1

Gender and Self-Reliant Attitude. No statistically significant difference exists between gender and self-reliant attitude (chi square=0.027; p=.498); therefore, no association between gender and self-reliant attitude exists. Men (24.7%) and women (25.6%) reported approximately the same in terms of "not receiving mental health treatment due to thinking they could handle their problems without mental health treatment." Large percentages of responses were not entered by respondents for this barrier variable question by men (75.3%) and women (74.4%), indicating that "not seeking treatment due to thinking that they could handle their problems on their own" was not an issue for them. According to the literature review, men should have shown a higher percentage as to having self-reliant attitude as a barrier in seeking mental healthcare.

# Hypothesis 2

Age by Attitude toward Mental Health Services. No statistically significant difference between age and attitude toward mental health services exists (chi square=1.239; p=.186), therefore, no association between age and attitude toward mental health services exists.

Respondents ages 18-25 accounted for 11.2% of reporting that mental health treatment would not help (attitude toward mental health services), compared with 6.9% of respondents 26 years of age and older. Large percentages of responses were not entered by respondents 18-25 years old (88.8%) and respondents 26 years old and older (93.1%), indicating that "not seeking mental health treatment due to thinking that mental health treatment would not help" was not an issue for them. According to the literature review, older Latinos viewed an "attitude" toward mental health services as a barrier in seeking mental healthcare.

# Hypothesis 3 (first variable)

Education by Unfamiliarity with Mental Health Services. Two variables were used to make up the barrier variable—unfamiliarity with mental health services. The first variable is "not receiving mental health treatment due to being obligated to take medications or being committed" (survey label AUUNCMIT). The second variable is "not receiving mental health treatment due to issues surrounding confidentiality" (AUUNCFID).

No statistically significant difference between education and the first variable ("not receiving mental health treatment due to being obligated to take medications or being committed attitude toward mental health services") exists (chi square=2.124; p=.346), therefore, no association between education and the first variable exists. Respondents with less than a high school education (16.9%) reported "not seeking mental health treatment as a result of being obligated to take medications or being committed"; 9.3% respondents with a high school diploma and 12.4% with some college or a college graduate, reported "not seeking mental health treatment as a result of being obligated to take medications or being committed." Large percentages of responses were not entered by respondents who had less

than a high school education (83.1%), who had a high school diploma (90.7%), and those who had some college or being college graduates (87.6%), indicating that "not seeking mental health treatment due to thinking that mental health treatment might have them committed or obligated to take medication" was not an issue for them.

# Hypothesis 3 (second variable)

No statistically significant difference between education and the second variable ("not receiving mental health treatment due to issues surrounding confidentiality") exists (chi square=7.68; p=.681), therefore, no association between education and the second variable exists. Respondents with less than a high school education (11.7%) and those with a high school diploma (9.1%), and those with some college or college degree reported "not seeking mental health treatment as a result of being concerned regarding confidentiality." Large percentages of responses were not entered by respondents who had less than a high school education (88.3%), who had a high school diploma (91.9%) and those who had some college or being college graduates (88.4%), indicating that not seeking mental health treatment due to thinking that mental health treatment would jeopardize their confidentiality was not an issue for them. According to the literature review, Latinos traditionally have a tendency to seek help from family physicians for mental health issues. This could be as a result of not being familiar with mental health services as a result of education levels. The data analysis, however, does not support this hypothesis; therefore, there is no association between education and "unfamiliarity with mental healthcare" as a barrier in seeking mental healthcare.

# Hypothesis 4 (first variable)

Age by Cost/Lack of Insurance. Three variables were used to make up the barrier variable, cost/lack of insurance. The first variable is "not receiving mental health treatment" (survey label AUUNCOST). The second variable is "not receiving mental health treatment due to health insurances not paying enough for mental health treatment" (survey label AUUNENUF). The third variable is "not receiving mental health treatment due to their health insurance not covering mental health treatment" (survey label AUUNNCOV).

No statistically significant difference between age and the first variable ("not receiving mental health treatment due to cost of mental health treatment") exists (chi square=0.528; p=.275), therefore, no association between age and the first variable exists. Respondent's ages 18-25 years old (39.1%) reported that they did "not seek mental health treatment as a result of not being able to afford the cost for mental health treatment," compared to respondents ages 26 years and older (43.7%) who reported "not seeking mental health treatment due to not being able to afford the cost of mental health treatment." Large percentages of responses not being entered were also recorded as respondents ages 18-25 years of age made up 60.9% of responses not being entered compared to respondents ages 26 years and older making up 56.3%, indicating that "not seeking mental health treatment due to not being able to afford mental health treatment" was not an issue for them.

# Hypothesis 4 (second variable)

No statistically significant difference between age and the second variable ("not receiving mental health treatment due to their health insurance not paying enough for mental health treatment") exists (chi square=1.453; p=.203), therefore no association between age and the second variable exists. However, this is tentative due to 1 cell having less than the expected count of 5 in the chi-square tests.

Respondents ages 18-25 years old who reported "not seeking mental health treatment due to not having enough health insurance coverage" was 2%, compared with respondents 26 years old and older which was 4.6%. Large percentages of responses not being entered were also recorded as respondents ages 18-25 made up 98% of responses not being entered compared to respondents ages 26 years and older making up 95.4%, indicating that "not seeking mental health treatment due to not having enough health insurance coverage" was not an issue for them.

# Hypothesis 4 (third variable)

No statistically significant difference between age and the third variable ("not receiving mental health treatment due to their health insurance not covering mental health treatment") exists (chi square =0.253; p=.424), therefore no association between age and the third variable exists. However, this is tentative due to 1 cell having less than the expected count of 5 in the chi-square tests.

Respondents ages 18-25 years of age who reported "not seeking mental health treatment due to their health insurance not covering mental health treatment" was 6.1%, compared with respondents 26 years old and older which is 4.6%. Large percentages of

responses not being entered were also recorded as respondents ages 18-25 years old made up 93.9% of responses not being entered compared to respondents ages 26 years and older making up 95.4%, indicating that "not seeking mental health treatment due to their insurance not covering mental health treatment" was not an issue for them. According to the literature review lack of insurance is one of the major barriers in accessing mental healthcare by Latinos. However, data from this study does not support the literature review, and as a result does not view "cost/lack of insurance" as a barrier in seeking mental healthcare. On the other hand, 2 of the 3 variables used to make up this barrier variable show problems with the chi-square tests not meeting chi-square expected count requirements.

# Hypothesis 5

Gender by Inability to Recognize Mental Illness. No statistically significant difference between gender and inability to recognize mental illness exists (chi square =0.176; p=.438), therefore, no association between gender and inability to recognize mental illness exists. Men (7.1%) and women (8.5%) reported approximately the same in terms of "not receiving mental health treatment due to thinking they didn't need mental health treatment at the time." Large percentages of responses were not entered by respondents for this barrier variable question by men (92.9%) and women (91.9%), indicating that "not seeking mental health treatment due to thinking that they did not need mental health treatment at the time" was not an issue for them. According to the literature review, it was possible that Latinas do not recognize symptoms of mental illness. However, data from this study does not support the literature review, and as a result does not view "inability to recognize mental illness" as a barrier for women in seeking mental healthcare.

#### CHAPTER V

#### DISCUSSION AND IMPLICATIONS

The purpose of this study was to examine the association between key demographic variables and mental healthcare barriers in Latinos 18 years and older residing in the United States. Specifically, the following variables were examined: gender and self-reliant attitude, age and attitudes toward mental health services, education and unfamiliarity with mental health services, age and cost/lack of insurance, and gender and the inability to recognize mental illness. This study was based on existing data from the National Survey on Drug Use and Health, 2005 (NSDUH) provided by the U.S. Department of Health and Human Services (USDHHS) and the Substance Abuse and Mental Health Services Administration (SAMHSA). The NSDUH is supported by the Office of Applied Studies (OAS) within the SAMHSA and is carried out by RTI International, Research Triangle Park, North Carolina. Additionally, only data from Latino respondents ages 18 years and older were included in the study.

### Demographics and Hypotheses

The findings of demographics for this study are interesting. The majority of respondents for this study were pregnant females ages 18-25, never been married and with less than a high school education. The majority also reported being in very good health with no service in the U.S. armed forces. It is most likely that this study was conducted during inconvenient times, and as a result, working adults were at their employment and were

unable to participate in the study. It is also quite possible that Latinos hid during the visit from the field interviewer because they feared meeting a representative of an agency with "la migra" (Immigration).

### Hypothesis 1

Gender and Self-Reliant Attitude. The first hypothesis of this study stated that men are more apt than women to have a "self-reliant attitude" toward mental health services as a barrier in seeking mental healthcare. However, the findings of this study do not support the first hypothesis; in fact, the findings suggest the opposite, that no association between gender and "self-reliant attitude" exists (see figure 3).

According to Lonshore, Hsieh, Anglin, and Annon (1992), Latino males are significantly more likely to refuse substance abuse services because they feel that they can quit abusing drugs on their own by displaying a "self-reliant attitude." Unfortunately, the findings show that men (24.7%) and women (25.6%) reported having a self-reliant attitude toward mental healthcare that was almost equal. Therefore, these findings challenge the findings of previous studies.

### Hypothesis 2

Age by Attitude toward Mental Health Services. The second hypothesis of this study stated that older Latinos are more apt than younger Latinos to have an "attitude" toward mental health services as a barrier in seeking mental healthcare. However, the findings of this study do not support the second hypothesis; in fact, the findings suggest the opposite, that no association between age and attitude toward mental health services exists (see figure 3).

Studies conducted by Torrey (1972) and Kline (1969), suggested that Latinos viewed mental health institutions as alien, hostile, and the White staff as cold. Unfortunately, the findings for this study show that Latinos ages 18-25 (11.2%) and Latinos ages 26 years and older (6.9%) reported having an attitude toward mental healthcare just about the same. A 30-year gap between the previous studies and this one exists, which could very well mean that age is not a factor in seeking mental healthcare, however, further study is needed.

# Hypothesis 3

Education by Unfamiliarity with Mental Health Services. The third hypothesis of this study stated that Latinos who have less than a college education are more apt to have "unfamiliarity with mental health services" as a barrier in seeking mental healthcare. However, the findings of this study do not support the third hypothesis; in fact, the findings suggest the opposite, that no association between education and unfamiliarity with mental health services exists (see figure 3).

Studies conducted by Karno, Ross, and Caper (1969) suggested that Latinos traditionally have a tendency to seek help from family physicians for mental health issues. It was expected that Latinos who have at least a college education would be familiar with mental health services and would seek more mental healthcare than those Latinos who have less than a college education. The findings for this study suggest that no association between education and unfamiliarity with mental health services as a barrier in seeking mental healthcare exists.

Latinos who have less than a high school education (16.9%), high school diploma (9.3%), or some college (12.4%) all reported just about the same in reporting that they did "not seek mental health treatment due to the fear of being committed or forced to take

medications." Latinos also showed little concern regarding confidentiality as an issue. Latinos who have less than a high school education (11.7%), high school diploma (8.1%), or some college (11.6%) all reported about the same that they did "not seek mental health treatment due to issues surrounding confidentiality."

### Hypothesis 4

Age by Cost/Lack of Insurance. The fourth hypothesis of this study stated that younger Latinos (25 years of age and younger) are more apt than older Latinos (26 years and older) to have "cost/lack of insurance" as a barrier in seeking mental healthcare. However, the findings of this study do not support the fourth hypothesis; in fact, the findings suggest the opposite, that no association between age and cost/lack of insurance exists (see figure 3).

Even though no association between age and cost/lack of insurance exists as a barrier in seeking mental healthcare, present are some differences in responses from Latinos regarding cost/lack of insurance. Latinos ages 18-25 (39.1%) and 26 years and older (43.7%) reported a high percentage of stating that they could not afford mental healthcare. This supports the findings of Vega and Alegria (2001) in which they found that lack of insurance is one of the major barriers in accessing mental healthcare by Latinos. Furthermore, Latinos ages 18-25 (2.0%) and 26 years old and older (4.6%) had a lower percentage of responding that they did "not seek mental healthcare due to not having enough health insurance coverage." Finally, Latinos ages 18-25 (6.1%) and 26 years and older (4.6%) also had low percentages of responding that they did "not seek mental healthcare due to their health insurance not covering mental health treatment."

Results show a significant difference from Latinos responding that they did "not seek mental healthcare due to not being able for afford mental health treatment, not having

enough health insurance, or their insurance not covering mental health treatment." However, cost/lack of insurance clearly has an impact on seeking mental healthcare, and these findings also support the findings of Woodward, Dwinell, and Arons (1992), which state that cost has been found to be one of the major barriers in accessing mental healthcare for Latinos. Urgent relief is due in this matter as Latinos are more likely to be uninsured compared to any other ethnic or racial group. In 2004, 1 in every 3 Latinos did not have insurance coverage (Moniz & Gorin, 2007).

# Hypothesis 5

Gender by Inability to Recognize Mental Illness. The fifth hypothesis for this study stated that Latinas are more apt than men to have "inability to recognize mental illness" as a barrier in seeking mental healthcare. However, the findings of this study do not support the fifth hypothesis; in fact, the findings suggest the opposite, that no association between gender and inability to recognize mental illness exists (see figure 3).

The findings from this study do not support the hypothesis that an association between gender and the inability to recognize mental illness exists. Men (7.1%) and Women (8.5%) reported just about the same in terms of "not seeking mental health treatment due to thinking they did not need treatment at the time." According to Guarnaccia et al. (1993) Puerto Rican women often associated feelings of powerless and interrupted societal relations as *ataques de nervios* (nerve attacks), demonstrating the possibility that Latinas do not recognize symptoms

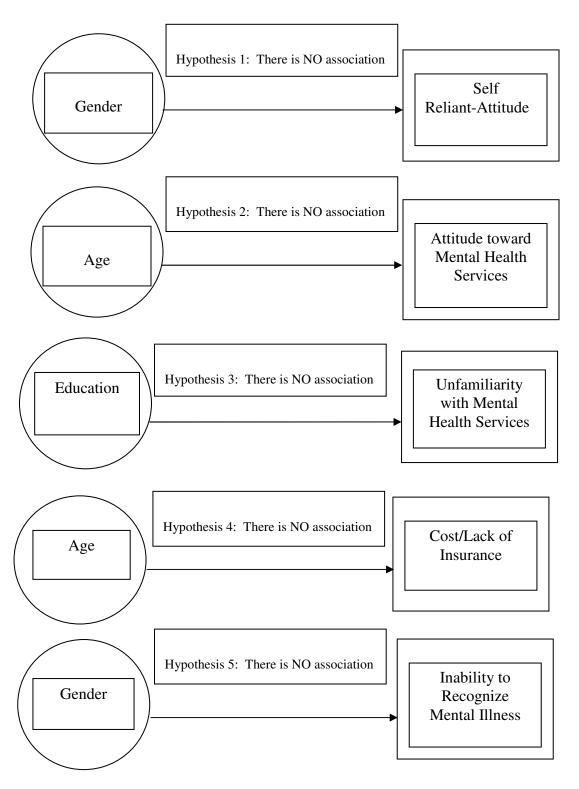


Figure 3. Result of hypotheses using the microsystem level barriers of Ecological Systems Theory

of mental illness. Though there is not a significant difference between men and women, women still had a 1.4% percent more in stating that they felt that they did not need treatment.

### Summary

A high percentage of respondents did not enter reasons for not seeking mental healthcare. This is staggering, since 48% of U.S.-born Mexican Americans shows signs of mental illness or substance abuse (Sherer, 2002). The high percentage of Latinos not seeking mental health treatment is significant. It is likely that Latino respondents did not understand the question, "Which of these statements explains why you did not get the mental health treatment or counseling you needed?" The words mental health and counseling are not often heard of in Latino population, especially in less educated communities. Therefore, Latinos would have to understand exactly what mental health treatment and counseling means in order to be able to accurately respond to the question. Before this is accomplished Latinos would have to understand issues surrounding mental illness.

#### **Implications**

In this study Latinos ages 18 years and older in the U.S., found no associations between age and self-reliant attitude, age and attitude toward mental health services, education and unfamiliarity with mental health services, age and cost/lack of insurance, as well as gender and inability to recognize mental illness. As a result, this study has serious propositions for the field of social work in terms of research, policy, and practice.

<u>Latino Mental Health and Research</u>. Findings from this study suggest that conducting qualitative studies at practical times for Latino communities is urgent. Due to the majority of the sample being females, ages 18-25 years old, it is probable that the time in which the data

for 2005 NSDUH was conducted was not practical. Also, Latino families could have been avoiding the field interviewers due to being afraid of immigration. Therefore, sending out letters in Spanish to help Latino families understand the importance of the study is critical.

The results of this study reflect that further in-depth mental health research is needed for Latinos in the U.S, specifically the impact of cultural characteristics on help-seeking behavior. More funding is needed to develop culturally sensitive instruments, questionnaires, and research methods. For example, in this study it is possible that respondents were allowed to check more than one reason as to why they did not seek mental health treatment, thus not allowing any way to control for that. Also, it is highly likely that mental health professionals see mental illness one way and Latino clients see mental illness in another way. Developing instruments, questionnaires, and measures in a language that Latinos can understand would make them culturally appropriate and increase response rates in studies (see appendix B). Qualitative studies would be culturally appropriate to begin the journey of understanding mental health in Latinos (see appendix B). Researchers should be trained and educated regarding the cultural characteristics of Latinos including exploring values to aid in improving utilization rates for mental health services. Treatments that address families and not just the individual are needed, since this is an extremely important cultural value in the Latino community (familismo).

<u>Latino Mental Health and Policy</u>. It is evident that the way in which the 2005 NSDUH was conducted for Latino respondents was not useful. A greater emphasis on getting a more representative sample of Latinos should have been taken into consideration to allow for an accurate representation of Latinos in the U.S. In the future, it is vital for government agencies to consult with experts in the field of Latino mental health to assist with this issue. Especially

since the current shortage of bilingual/bicultural mental health professionals makes it difficult to conduct solid studies that pertain to Latino mental health. As a result, recruiting bilingual and bicultural mental health professionals in government agencies is imperative in conducting studies that pertain to Latinos in the U.S.

Latino Mental Health and Practice. To counter the shortage of bilingual/bicultural mental health professionals, government agencies should strongly recruit professionals who are bilingual/bicultural and offer financial incentives (e.g., a forgivable loan). It is this author's hypothesis that financial incentives would attract Latino professionals, given that 21.7% of Latino families live under the poverty level compared to 10.2 % of the total U.S. population. Because of this, only 10% of Latinos actually accomplish four years of education compared to nearly 24% of the total U.S. population (Ruiz, 2002).

Furthermore, agencies such as the Council on Social Work Education (CSWE) should encourage schools of social work to offer social work students more education and training in working with the Latino community. Latino clients would greatly benefit from social workers being able to identify cultural construct issues such as *familismo*, *fatalismo*, *machismo*, *personalismo*, and other cultural characteristics that are likely to act as barriers in accessing mental healthcare. This would also increase social work students' cultural competence, a major component in social work.

Social workers should advocate for culturally competent training facilities (see appendix C) and develop, organize, and implement campaigns that provide outreach and education for Latinos that address symptoms of mental illness and the importance of receiving mental health treatment. (This could be done by writing educational articles on mental health in Spanish newspapers and advocating for Spanish radio stations to air

commercials addressing issues of mental health.) Providing the Latino community with information regarding mental health issues is very important. Latinos need to be exposed to information on mental health, mental illnesses and what treatments are available.

# Strengths and Limitations of Study

The strengths of this study are in the literature review and the assessment of the methodology for the 2005 NSDUH. According to Vega et al.(2001), "The research literature on the phenomenology of mental illnesses and improving access and quality of care for Mexican Americans, and other Latinos, remains about where it stood 25 years ago" (p. 133). As a result, this study adds to the body of Latino mental healthcare literature and attempts to provide important information to improve the research literature regarding mental healthcare for Latinos. Furthermore, this study assists in understanding possible factors that contribute to the underutilization of mental healthcare by Latino in the U.S. More importantly it is an effort to eliminate disparities in mental healthcare for Latinos, which is a component of goal number 3 in the President's New Freedom Commission on Mental Health (DHHS, 2003).

This study found weaknesses in the 2005 NSDUH methodology. According to the literature review cultural characteristics play a significant role in Latinos, something the study did not take into consideration. Also, the field interviewers used hand-held computers along with English protocols, thus making it highly likely that the respondents did not give an accurate response to the questions due to issues surrounding English proficiency and lack of computer skills. As a result, it is crucial that attempts to include Latino respondents for future studies, researchers need to be culturally aware of Latinos inabilities to respond accurately to important questions. Finally, research of the best practices for mental health utilization and treatment for Latinos (Guarnaccia et al., 1993) calls for more mental health

professionals who speak Spanish and are sensitive to the Latino culture. Overall, this study is an important step in understanding mental health and mental illness in Latinos. Therefore, it is essential that the social work profession contribute to enhancing mental health services for Latinos by conducting important research such as this document.

A cross-sectional survey research design was utilized for the 2005 NSDUH. According to Rubin and Babbie (2001), "Research studies that examine some phenomenon by taking a cross section of it at one time and analyzing that cross section carefully are called cross-sectional studies," (p. 126) this author believes this to be the strength of using a cross-sectional approach for the 2005 NSDUH. The weakness of using a cross-sectional time dimension design is that individuals are interviewed only once and are not interviewed further in subsequent years. Each survey provides information regarding drug use and mental health for the year of 2005 only and does not allow for observation of mental health change over time for specific individuals.

According to Rubin and Babbie (2001) the strength of using a survey research design is that survey findings "may be more generalizable than the findings of experiments," (p. 380); however, the weakness is that survey research designs have limited internal validity. Rubin and Babbie (2001) also state that "survey research is generally weak on validity and strong on reliability" (p. 381).

The instrument used to gather data in this study is not standardized, and consequently is a limitation to this study. Also, respondents were asked to answer questions regarding drug use and health while using a hand-held computer. Two concerns arise from this: first, the respondent's level of English proficiency, second, the respondent's level of computer literacy. It is possible that some of the respondents did not have the level of language skills

needed to answer questions accurately as asked by the field interviewer, or lacked computer skills needed to accurately answer questions posed by the computer. Therefore, the possibility of the data reflecting a non truthful picture of Latinos in this study is highly probable.

This study utilizes secondary data analysis and as a result, it presents challenges as to the validity of what is being researched. This is reflected in the questions from the 2005 NSDUH survey not completely addressing all of the barriers from the literature review. The sample for study was rather homogeneous, having a large percentage of pregnant female respondents. This is not an accurate representation of Latinos in the U.S. In addition, key variables that would identify Latinos from different geographical regions were not available in this data set. This would have been a great source of knowledge to verify if Latinos from one area have barriers that Latinos in another do not, and vice-versa. Also, only Latinos 18 years and older were asked questions regarding mental health. This author believes it is vital to also include Latinos younger than 18 years of age, especially since a large percentage of Latino families are migrating into the U.S. and experiencing issues surrounding acculturation.

The variables for this study are in a categorical level of measurement; as a result, it limited the statistical analysis that prevented a more in-depth analysis of key variables. This is reflected in key demographic categories such as age and health. Younger Latinos were identified from age groups 18 years old to 26, and older Latinos were identified from 26 years old and older. This presents a problem because there is a significant difference between a Latino respondent who is 27 years old and a Latino respondent who is 70 years old. The variable health describes Latinos' current overall health, and categorizes it into four parts:

Excellent, Very good, Good, Fair/ Poor. The issue with this variable is the obvious difference between how someone responds as having fair health and someone else responds as having poor health.

### **Ethical Concerns**

Much of the necessary subject confidentiality was solved prior to the survey data's availability through SAMHSA. All names, addresses and other identifying information had been removed from the data with only subject numbers remaining. Downloaded files were stored on a computer with firewall and virus protection. Even though the data set is for public use and on SAMHSA's Website, files were not made available to other Internet and other user access. IRB training was completed on April 17, 2007 as required by The University of Texas at Arlington (UTA) Office of Research Compliance (ORC) (2006a). According to the ORC on September 26, 2007, the database from SAMHSA used in this study, found "that it qualified as exempt from coverage under the federal guidelines for the protection of human subjects as referenced at Title 45—Part 46.101(b)(4)."

APPENDIX A

GLOSSARY

Locura. A term used by Latinos in the United States and Latin American to refer to a severe form of chronic psychosis. The condition is attributed to an inherited vulnerability, to the effect of multiple life difficulties, or to a combination of both factors. Symptoms exhibited by persons with locura include incoherence, agitation, auditory and visual hallucinations, inability to follow rules of social interaction, unpredictability, and possible violence (American Psychiatric Association [APA]), 2000, p. 901).

Nervios. A common idiom of distress among Latinos in the United States and Latin

America. A number of other ethnic groups have related, though often somewhat distinctive, ideas of "nerves" (such as nevra among Greeks in North America).

Nervios refers both to a general state of vulnerability to stressful life experiences and to a syndrome brought on my difficult life circumstances. The term *nervios* includes a wide range of symptoms of emotional distress, somatic disturbance, and inability to function. Common symptoms include headaches and "brain aches", irritability, stomach disturbances, sleep difficulties, nervousness, easy tearfulness, and inability to concentrate, trembling, tingling sensations, and *mareos* (dizziness with occasional vertigo-like exacerbations). Nervios tends to be an ongoing problem, although variable in the degree of disability manifested. Nervios is a very broad syndrome that spans the range from cases free of a mental disorder to presentations resembling Adjustment, Anxiety, Depressive, Dissociative, Somatoform, or Psychotic Disorders.

kind of social events that are associated with the onset and progress of nervios, and the level of disability experienced (APA, 2000, p. 901).

Susto ("fright," or "soul loss"). A folk illness prevalent among some Latinos in the United States and among people in Mexico, Central America, and South America. Susto is also referred to as espanto, pasmo, tripa ida, perdida del alma, or chibih. Susto is an illness to a frightening event that causes the soul to leave the body and results in unhappiness and sickness. Individuals with susto also experience significant strains in key social roles. Symptoms may appear any time from days to years after the freight is experienced. It is believed that in extreme cases, susto may result in death. Typical symptoms include appetite disturbances, inadequate or excessive sleep, troubled sleep or dreams, feelings of sadness, lack of motivation to do anything, and feelings of low self-worth or dirtiness. Somatic symptoms accompany susto include muscle aches and pains, headache, stomachache, and diarrhea. Ritual healings are focuses on calling the soul back to the body and cleansing the person to restore bodily and spiritual balance. Different experiences of susto may be related to Major Depressive Disorder, Posttraumatic Stress Disorder, and Somatoform Disorders. Similar etiological beliefs and symptom configurations are found in many parts of the world (APA, 2000, p. 903).

Mal de ojo. A concept widely found in Mediterranean cultures and elsewhere in the world.

Mal de ojo is a Spanish phrase translated into English as "evil eye". Children are especially at risk. Symptoms include fitful sleep, crying without apparent cause,

diarrhea, vomiting, and fever in a child or infant. Sometimes adults (especially females) have the condition (APA, 2000, p. 901).

## APPENDIX B

USING QUALITATIVE STUDIES TO ENHANCE UTILIZATION RATES OF MENTAL HEALTH CARE IN LATINOS

Use qualitative studies that are geared for understanding Mental Health & Mental Illness in Latinos



Use "their" language in developing instruments & questionnaires that pertain to Mental Health & Mental Illness



Use newly developed questionnaires & instruments in quantitative studies



A better understanding of Mental Health & Mental Illness in Latinos will result



This will begin the process of the mental health care system & the needs of Latino mental health care being on the "same page"



Utilization rates of mental health care by Latinos increased



Quality of lives for Latino are enhanced

## APPENDIX C

MENTAL HEALTH POLICY PROPOSAL FOR THE PRESIDENT OF THE UNITED STATES

Dear Mr. President.

The public mental health system needs to be transformed. Not only is the mental health system being ignored, but according to the Surgeon General's report (1999), the burden of mental illness on U.S. health and production has been miscalculated. The Surgeon General indicates that mental illness is the second costliest disease-related burden in established market economies, after cardio vascular illness. At least \$79 billion is spent each year due to the indirect cost of mental illness in the U.S.

A factor contributing to the social and economic costs of mental health and mental illness in the U.S. is the lack of mental health professionals who provide adequate, culturally competent, mental health services to minorities. It is difficult to put a precise dollar amount on how much of the \$79 billion spent each year is due to the lack of culturally competent mental health professionals in the mental health system, on the other hand, it is well documented that ethnic and racial minorities in the U.S. are less likely to seek mental health care compared to Whites. Therefore, underutilization of mental health care by minorities contributes to indirect costs of mental illness in the U.S.

Mental health is a crucial aspect in every person's life and is critical to the overall health of every individual. For that reason, to assist in enhancing mental health services to diverse populations in the United States, my proposal to you is to support my efforts in developing, organizing, and implementing state mental health training centers that conduct research on delivering culturally competent practices for minority populations, specifically to train mental health professionals appropriate cultural interventions to increase utilization rates in minorities.

This proposal requests the amount of \$80 billion a year for 10 years. First, the states of California, Arizona, Florida, New York and Texas will share \$8 billion to begin state mental health training centers. Then, each additional year \$8 billion will be shared amongst five other state mental health training facilities to be identified at that time. This will continue until a state mental health training center is established in each state which will take a ten year span with a total budget of \$80 billion. Although, some states are bigger than others and might need more money, necessary steps will be taken in order to make sure every state receives their fair share of money to put mental health training centers into operation. Finally, this proposal also requests continuing funding for an additional ten years.

This investment will have a significant impact on the yearly \$79 billion cost that is associated with indirect mental illness in the U.S. Furthermore, it will have great impact on the quality of lives for minorities in the U.S. Additionally, the state mental health training centers will be able to provide mental health professionals the much needed training to work with diverse populations while promoting mental health and preventing mental illness in minority communities.

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## **BIOGRAPHICAL STATEMENT**

Iran Barrera spent his first year of doctoral studies in Monterrey, Nuevo Leon, Mexico; where he attended La Universidad De Autónoma De Nuevo León. He then finished his doctoral studies at The University of Texas at Arlington. He attended California State University Long Beach for his bachelor's (psychology) and master's degrees (social work). Dr. Berrera has extensive experience working with minority communities (African American/Latino) in California and Texas. As a result of this area of interest, he has dedicated his research to eliminating mental health disparities in Latino communities.

In his words, "I am married to a beautiful, supportive and loving wife and have two wonderful children."