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*Director Tom Wilding*

The 1998/99 year was one of accomplishments. Many things which had begun in prior years reached fulfillment. It would be impossible to list every achievement that the Libraries made, but here are some highlights:

- 1. PULSe** The implementation of a new online library system was completed, with a new online catalog, PULSe, becoming active in December 1998 and other modules following shortly thereafter. PULSe delivers the catalog of our library holdings through a web-based interface, permitting faster and easier access for library users all over the world. PULSe is based on Endeavor Information Systems Incorporated's Voyager product and gives the library a fully client-server based system that is completely Y2K compliant. The implementation process involved all members of the library staff since the new system supports the acquisitions and cataloging process, circulation and reserves process, and of course is the user interface as well. The system provides a module that can handle the management of an image database as well, which will lead to the development of new services in the next few years.
- 2. Web Access** During spring break 1999, all of the Libraries' workstations in the public areas were replaced with high-end workstations that support graphical interfaces and access to the World Wide Web. This, coupled with the implementation of PULSe, brought the Libraries into a full state of readiness to meet the Year 2000. The advent of Web access into library service areas created high user demand during the second half of the spring semester, and we anticipate continued high use in the future.

**3. UTA Libraries Online** The Libraries' Web Services, the newest library department, continued to develop the Libraries' website, totally revamping and reshaping it. Since the Libraries' home page has become the primary entry point to digital library services and resources, the emergence of the UTA Libraries Online in this new website is particularly important.

**4. Electronic Resources** The Libraries' online offerings of information resources, both databases and full text information, continued to increase. By year's end, the full text of more than 6,000 journals was available through the Libraries' home page, representing approximately two-thirds of all journal holdings. Many of the earlier titles appear only as text, and only some of the articles are available from them, but an increasing number of journals are now available in the full page image and include the entire journal, complete with graphs, charts, and illustrations. Full text resources are a particularly important means of meeting the needs of UTA's growing distance learner population and of the many UTA students and faculty members for whom the flexibility of remote access is critical to their academic success. The Electronic Resources Working Group continued to catalog electronic resources so that they appear in the online catalog and to identify policy areas and procedures that needed to be revised to accommodate these new formats.

**5. Document Delivery** After several pilot projects, the Libraries announced in January 1999 a new service for UTA faculty members. For journals that the Libraries do not own, faculty members can order direct from a document supplier, who normally is able to fax the required article to the faculty member directly within twenty-four hours, and sometimes much faster. The Libraries pay for the article up to a specified dollar limit. Even in its first few months, this service became very popular with the busy UTA research faculty.

**6. Remote Storage** Years of planning preceded the first shipment of materials to a remote storage facility in Austin, Texas. The Libraries were given space to hold the equivalent of 25,000 volumes as a first increment, and in December 1998 the first truckload was prepared and shipped. Remote storage has long been considered one of the important strategies for the management of the physical library collection and existing space in library facilities. The program is designed to identify blocks of materials as well as individual items that are important for research but which receive low use, and remove them from the active collection to relieve crowding. Once thought to be a stopgap measure for libraries, remote storage has proven to be an effective means of reducing the cost of library operations while not eroding overall service. When materials are needed, they are shipped back to the campus by overnight mail, or in the case of journal articles, photocopied and faxed to the user. When the use of items or collections increase as program interests change, materials are transferred back to the active collection.

**7. Development** During the summer of 1998, the Libraries partnered with the School of Architecture in a telefund effort to raise funds for the improvement of the architecture library collections. Over \$14,000 was raised in that effort, and with that success in mind, another telefund was carried out in the summer of 1999. The target this time was the collection that supports undergraduate classwork. Individuals active in the UTA Alumni Association were contacted and over \$11,000 was pledged. The Libraries will be selecting titles, including electronic titles, over the coming academic year.

**8. Houston Endowment** Negotiations with the Houston Endowment led to the receipt of a grant for \$200,000 to fund a project based on the Libraries' cartographic collections, particularly the Virginia Garrett Cartographic History Library. Working with a number of teachers in Texas high schools, library staff and faculty from the Department of History and School of Education are

developing a curriculum that can be used in the high schools using significant maps from the collections. The maps are to be digitized and delivered over the Internet to the classroom. This is an exciting opportunity to exploit the wonderful map collections and to partner with Texas educators.

**9. Mini-Semesters and Distance Education** When UTA announced the development of abbreviated semesters to be held over the winter and spring intersessions, the Libraries responded quickly. These are times that the Libraries normally have shortened hours and undertake projects that cannot practically be carried out during the busy semesters. Every faculty member who was to teach a course in these mini-semester was contacted by library staff to ensure that students who needed any specialized assistance would be accommodated. In addition, library hours were kept at the normal level. Continued efforts were made to meet the needs of those students who were enrolled in the many distance education programs at UTA. A web page specifically addressing their needs was developed, and packets defining library services and options for receiving materials were sent to each student. A service was developed that allowed these students not just to receive interlibrary loan materials by mail but also to deliver books and photocopies of journal articles from the Libraries' own collection as well. A toll free telephone line was installed so that students could have access to library staff when needed without incurring long distance charges.

**Client-Server-Based System** Unlike the old mainframe computers with their associated "dumb" terminals, a client-server-based system is an architecture where processing occurs both in the servers, the main operating computers, and at the desktop. Software is the key, and UTA Libraries use the Voyager system of software to connect all of their networked computers.

**Document Delivery** For UTA faculty with an IP address, searches may be conducted in the UnCover database of over 17,000 journals in all subject areas. These can be delivered to an office, a fax machine of choice, or even to computer desktops if the requested item is available in a full-text format.

**Electronic Resources** Augmenting the brick-and-mortar library, these resources are vast, including searchable databases, image banks, electronic books and electronic journals.

**Full Text** The entire text of a given book or article is available via Internet services.

**PULSe** Public Users Library Service, etc., the Web-based catalog brought into service in January, 1999.

**Remote Storage** Those materials deemed necessary to the collection, but which receive scarce use, are stored off-site but may be retrieved quickly as needed.

**UTA Libraries Online** This evolved from the old MavInfo system of a series of static menu-driven pages to the integrated Web-based resource in use today.

## *Glossary*



Detail, *Insulae Americanae in Oceano Septentrionali*

The Libraries are committed to building collections and services that are relevant to users and are as easy to use as possible. As a result, the Libraries collect materials in all formats (paper, microform, photographic, manuscript, etc.) and provide access to electronic products that are diverse and user friendly. The Libraries acquire these resources by purchase and donation.

Among the most important new or upgraded resources that the Libraries acquired during the year were the following:

**Africa Folk Music Atlas** An interactive CD-ROM of African music.

**The Big Move, 1998** A work of original art prints including one by Nancy Palmeri of the UTA art faculty.

**Chemical Abstracts on CD-ROM** Chemistry database including information in Organic Chemistry, Biochemistry, Physical, Inorganic, Analytical, Macromolecular Chemistry, Applied Chemistry, and Chemical Engineering.

**Compendex (Engineering Index)** This index was upgraded to a web interface. Covers journals, technical reports, and hard-to-find conference proceedings.

**Contemporary Architects and Architecture Monographs** Funds from the summer 1998 telefund campaign have been used to purchase books on contemporary architects, such as Frank Gehry, Richard Meier, Alvar Aalto, Luis Barragan, Richard Legoretta, and others, and issues in contemporary architecture.

**Criminal Justice Abstracts** Contains comprehensive coverage of international journals, books, reports, dissertations, and unpublished papers on criminology and related disciplines.

**Dick Hyman's Century of Jazz Piano** An interactive CD.

**DIScovering Multicultural America** This is a reference source that offers information on the culture, history, and current status of

America's largest ethnic groups, including African Americans, Asian Americans, Hispanic Americans, and Native Americans.

**EI Village** Includes global information for technical professionals such as engineers, researchers, and managers, including industry and research information, business and financial data, news and newspapers, and career and education information.

**Exploring Ancient Cities** An interactive CD about ancient architecture.

**Frank Lloyd Wright: Selected Houses, 8 vols.** Includes houses designed by the noted architect.

**Grove Dictionary of Art** This is a comprehensive art reference work covering all forms of the visual arts: painting, sculpture, architecture, graphic and decorative arts, and photography.

**IDEAL** This is an online electronic library containing 174 Academic Press journals and selected other titles. Subjects covered include biomedical sciences, business, computer science, economics, engineering, law, life sciences, mathematics, physical and environmental sciences, psychology, and social sciences.

**IEEE/IEE Electronic Library** Search and browse publications from the Institute of Electrical and Electronics Engineers (IEEE) and the Institution of Electrical Engineers (IEE). Contains all of the IEEE and IEE publications: journals, transactions, and magazines; conference and colloquia proceedings; and IEEE standards.

**INSPEC** This database was upgraded to a web interface. Covers the world's scientific and technical literature in physics, electrical engineering, electronics, communications, control engineering, computers and computing, and information technology.

**Insulae Americanae, Nempe Cuba ca. 1697** Historic map by Dutch cartographer Cornelis Danckerts.

**Insulae Americanae in Oceano Septentrionali ca. 1680** Historic map by Dutch cartographer Nicolaes Visscher.

**International Brotherhood of Electrical Workers Records, (1901-1931)** Includes office files from the union.

**Linguistics Abstracts Online** This index includes abstracts from most linguistics articles published from 1982 to the present.

**NBER (National Bureau of Economic Research) Working Papers** NBER researchers initially report their findings in scientific papers aimed at other professional economists in academic institutions, business, government, and the business media around the world.

**Nursing Collection** Contains the full text of 15 leading journals in both general and specialized nursing fields.

**Oral History Interviews with Significant Mexican-Americans in Texas** Forty-one transcripts and 60 videotapes of oral history interviews with important Mexican American leaders conducted by Dr. Jose Angel Gutierrez.

**Pocket Globe, 1785** Three inch globe engraved by James Mynde.

**ScienceDirect** This is a web database for scientific research that contains the full text of more than 1,000 Elsevier Science journals in the life, physical, medical, technical, and social sciences.

**Typus Orbis Universalis, 1550** Map prepared by noted cartographer Sebastian Munster.

**Virtual Pose** This is an interactive CD about drawing.

**Don Woodard Clippings Collection** This collection includes clippings of significant local, state, regional, and international news stories for the past two decades.

**World News Connection** This online news service offers an extensive array of translated and English-language news and information. The material in WNC is provided to the National Technical Information Service by the Foreign Broadcast Information Service. The information is obtained from full text and summaries of newspaper articles, conference proceedings, television and radio broadcasts, periodicals, and non-classified technical reports.



Detail, *Il Professore* by Nancy Palmeri



Detail, *Typus Orbis Universalis*



Cartouche, *Insulae Americanae in Oceano Septentrionali*



The Friends of the UTA Libraries are entering their second decade as an organization committed to enhancing the resources of the Libraries. Along the way the organization has had many memorable speakers and programs, none better than the offerings of 1998-99.

Chartered in 1987, the Friends organization is a unique community partnership. Members further their awareness and appreciation of the University Libraries while contributing to the enrichment of their collections and services.

During the past 12 years the Friends have sponsored more than 60 programs, attracted more than 2,500 members, underwritten awards to library staff and faculty, and built countless bridges between the community and the UTA Libraries. The Friends continue to develop into an organization that is leaving its mark on the University and the Arlington-Fort Worth-Dallas area. The following is a summary of the events and accomplishments of the Friends during the 1998-1999 academic year:

**September 1, 1998** The year officially began for the Friends' 1998-99 slate of officers, who were Dennis Reinhartz, president; Bansy Johnson, first vice president; Charles Deur, second vice president; Evelyn Hellier, secretary; Tom Kennedy, treasurer; and Lannie Forbes as parliamentarian. New members of the Advisory Council were Beth Anderson, Richard Francaviglia, and Mary Anne Bailey.

**September 18, 1998** Friends member John C. Waugh discussed his book *Reelecting Lincoln: The Battle for the 1864 Presidency*. After his presentation the Friends hosted a reception and autograph party/book sale in his honor.

**November 13, 1998**

Writer, folklorist, filmmaker and photographer Alan B. Govenar gave a slide presentation that focused on the photographs and photographers represented in his book *Portraits of Community: African American Photography in Texas*. An autograph party and book sale followed Govenar's presentation.



**December 5, 1998** Elmer Kelton was the featured speaker at the Friends' holiday program. Best known as the author of more than forty Western novels, this best-selling author read a personal account of the Christmases of his youth, entitled "A Texas Christmas Story." The UTA Trio also performed for the standing room only crowd.

**February 26, 1999** UTA's own Richard Francaviglia, director of the Center for Greater Southwestern Studies and the History of Cartography, used slides to illustrate his talk based on his upcoming book *The Cast Iron Forest: A Natural and Cultural History of the North American Cross Timbers*.

**March 26, 1999** Susan Albert, writer of the China Bayles mystery series, spoke on "The Mysteries of Herbs," revealing how she has used herbs in her stories. The Friends hosted an autograph party for Albert after her presentation and copies of her books were sold to an eager public.





**April 30, 1999** Ann Arnold of Fort Worth discussed her new book *Gamblers and Gangsters: Fort Worth's Jacksboro Highway in the 1940's and 1950's*. Local anecdotes were shared with the group by Arnold and several Friends' members who remember "The Bad Good

Old Times," as she titled her talk. The April 30 meeting was also the annual business meeting. Newly elected Friends officers included Bansy Johnson, president; Charles Deur, first vice president; Tom Kennedy, second vice president; Betty Bob Buckley, secretary; Daniel Kauth, treasurer; outgoing president Dennis Reinhartz serves as parliamentarian; and Dorothy Rencurrel was newly appointed to the Advisory Council at large. These officers will take office on September 1, 1999.

**May 4, 1999** The STAR Award, sponsored by the Friends, was presented to Lisa Smith at the Libraries Staff spring reception.

**June 18, 1999** UTA History Professor Dennis Reinhartz addressed a standing room only crowd at a special Friends meeting. This extra meeting was scheduled so Friends members and interested community members could hear Dr. Reinhartz discuss the crisis in Kosovo and the history of the former Yugoslavia. Dr. Reinhartz specializes in history in that part of the world and was frequently interviewed on this topic by journalists from both local and national media sources.

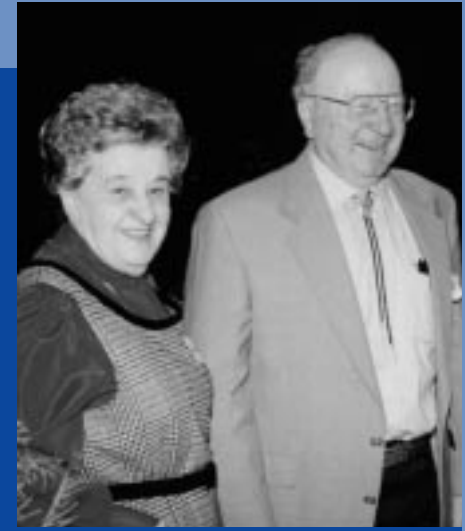
**September 1, 1998 – August 31, 1999** Membership dues or gifts in kind from Friends members (other than through the Adopt-A-Journal program) total \$7,865.00. There are 366 members who joined the Friends or renewed their membership during the year.



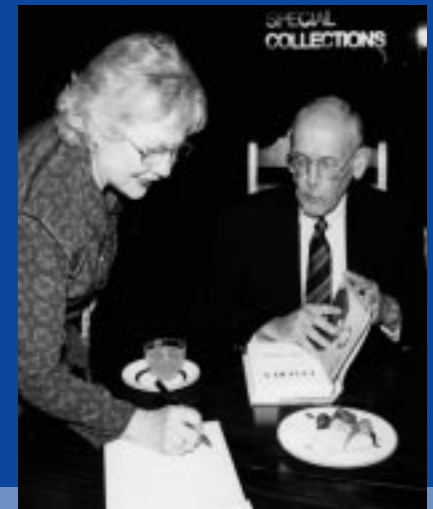
*Dennis Reinhartz visits with Olivera Jokic and Nichola Olic.*



*Ann Arnold signs books for Jenkins Garrett.*



*Ann and Elmer Kelton.*



*John C. Waugh and Bansy Johnson at book signing.*

## *Speakers and Friends*

# Staff Accomplishments



Reference librarian Helen Hough at the celebratory introduction of PULSe.

**Julie Alexander** published “Highlights of the Association for Library Collections and Technical Services (ALCTS) Collection Management and Development Section (CMDS) Collection Management Issues for Offsite Storage Discussion Group,” *Library Acquisitions: Practice and Theory*, Vol. 23, Winter 1999.

**Laura Blessing** chaired the Diversity Officer's Discussion Group in January 1999 for the Library Administration and Management Association (LAMA), a division of the American Library Association (ALA). She is also an appointed member of the LAMA membership committee.

**Carleen Dolan** was elected alternate of the UTA Staff Advisory Council.

**Michael Doran** completed his credentials as a Sun Certified Network Administrator.

**Maggie Dwyer** finished her Master's Degree in English at UTA in May 1999.

**Jill Emery** was chair of the serials round table of the Texas Library Association (TLA) and she wrote an overview of the workshop: “Dear Abby/Dear Abbott- Return Performance” for the *North American Serials Interest Group Newsletter*. She wrote an overview of the preconference session: “Scenario Building: Creating Your Library's Future” for *Serials Librarian*, Special Issue: 14th Annual Conference Proceedings, North American Serials Interest Group, and compiled and disseminated the *Texas Library Association-Serials Round Table Newsletter* for 1999.

**Sally Gross** presented a paper entitled “Fire Insurance Maps and the Tales They Tell” at the Texas State Historical Association annual meeting.

**Ann Hodges** served as editor of *Descriptive Notes*, the newsletter of the Description Section of the Society of American Archivists.

**Ramona Holmes** finished her Master's Degree in Information Science from the University of North Texas in December of 1999. She also was a delegate to the ALA's “Congress on Professional Education” in April 1999 in Washington D.C.

**Karen Hopkins** moderated the business meeting of the District Seven TLA meeting in Colleyville, and she co-chaired the exhibits committee at the Dallas TLA conference in April 1999.

**Helen Hough** team taught with the UTA nursing faculty the “Nursing Infomatics” course for graduates and undergraduates.

**Laura Marginson** finished her B.A. in English at UTA in December 1999. She volunteers in the library at Holy Trinity Catholic School in Grapevine, TX, where she reviews books for the school and trains volunteers.

**Margaret Oerter** designed and installed an exhibit in the Architecture and Fine Arts library to do with Dr. Linton Powell of UTA's music faculty.

**Kay Punneo** was elected to the UTA Staff Advisory Council and is on the Staff Advisory Council Development Committee.

**Shirley Rodnitzky's** book *Jazz Age Boomtown*, written with her husband Jerry, missed mention in the Libraries' annual report last year.

**Bob Samson** presented a technical session at the regional Voyager Users group meeting in Ardmore, Oklahoma in October, 1998.

**Gerald Saxton**, (with Dennis Reinhartz of the History Department), edited the book *The Mapping of the Entradas into the Greater Southwest* (Norman:University of Oklahoma Press, 1998); presented a paper, “Henry Washington Benham: A U.S. Army Engineer During the Mexican War” for the First Biennial Virginia Garrett Lectures on the History of Cartography; and reviewed two books for the *Oral History Review*. He was elected to the Executive Board of the Texas Oral History Association and serves on the Executive Board of the Book Club of Texas; Executive Board of the Tarrant County Historical Association; Chair, Archives Committee, the Texas State Historical Association.



**Jean Sherwin** was elected to the newly formed Board of Trustees of the District Library, Benbrook, Texas, where they are building a new library. She is also chair of the Site Advisory Committee to find a building site.

**Michael Stapleton** co-presented (with Bob Samson) a session at the South Central Voyager User's Group meeting in October, 1998. The session was called "Introduction to Voyager Systems Administration".

**Tom Wilding** served on UTA's Strategic Planning Committee; served on the search committee for the Director of Libraries at UT Dallas; served as Secretary to the UT System Advisory Committee on Libraries, and served as faculty advisor to the Gay, Lesbian, and Bisexual Association for UTA students. He was elected to Board of Trustees of Amigos Library Services; served as a member of the Educause Member Services Committee; was Guest Lecturer for Texas Woman's University School of Library and Information Sciences; and served as a chair of the Board of Advisors for the University of North Texas School of Library and Information Services. He served as President of the Library Administration and Management Association of the American Library Association, and chaired its Strategic Planning Task Force. If that wasn't enough, he also chaired the ALA Web Links Task Force and served as a member of the 2001 ALA Conference Planning Team; served as a delegate to the Congress on Professional Education; and served an elected member of the Standing Committee on Management and Marketing of the International Federation of Library Associations.

**Tommie Wingfield** chaired the TexShare Electronic Information Working group, chaired the ALA Library and Information Technology Association section, and was vice chair of the Special Interest Group for Distance Education.

Given throughout the year, the **Applause Award** recognizes a library staff member for effective or noteworthy performance for an activity, special project, outreach pursuit or outstanding service on a library committee.

**Alison Baker** TexShare grant/creating minimal level records for maps in the Virginia Garrett Collection.

**Barbara Hammond** Library outreach activity at the 1999 UTA Arts Festival paper marbling demonstration.

**Shirley Rodnitzky** Created finding aids for *Fort Worth Star-Telegram* photographs.

**Kit Goodwin** PBS/KERA television production of *The Mexican War*.

**Michael Stapleton** Corrected Voyager/PULSe editor/author indexing problem within short time.

**Anne Mitchell** Library outreach work as UTA Gold Team liaison.

**Mark Cook** Compiled a list of paper and electronic journal titles for Dr. Neal Smatresk (Dean of Science) for distribution to Science faculty.

**Lewis Crow** Training sessions for Libraries staff on microcomputer applications.

**Michele Wilson and Linda Depken** Improvements to current periodicals checkout procedure (done entirely in the circulation module).

**Deborah Cornell** "Conservation in a Box" preventative maintenance effort for central reference print collection.

**Candy Almaguer** Creating screens for the monitor in the public area using PowerPoint.

#### OUTSTANDING STUDENT EMPLOYEE AWARD

**Paul Jacinto** Indispensable service in the Science and Engineering Library; dependability, conscientious work and excellent job performance.

**Rebecca Troung** Wonderful attitude and reliability in the InterLibrary Loan office; consistently courteous and professional when interacting with patrons and staff members.

The **TEAMS** (Together Each Achieves More Success) Award is given throughout the year and recognizes a team for outstanding achievement. All teams of two or more people who conduct projects or address issues are eligible. These may be standing, appointed, ad hoc, or self-initiated committees and task forces both within the library departments and inter-department committees. Criteria include:

- Achievement of team's mission and goals
- Great strides made on an ongoing project or goal
- Performance level raised within a department or service point due to teamwork
- Demonstrated participation of every team member
- Team spirit and building members relationships
- Demonstration of "Best Practice" in working together

**Electronic Group** (Mark Cook, Barbara Howser, Ramona Holmes, Marie Irwin, Ginny Pinkerton) These staff members were given the TEAMS award for designing the processes to provide access to the Libraries' fast-growing list of electronic resources.

**ACS Voyager Pattern Project Group** (Mayling Barcroft, Debbie Carter, Randy Cassbier, Jill Eney, Michelle Gaible, Patty Gubaugh, Leveta Hord, Ginny Pinkerton) Created necessary publication patterns for all currently received print serial titles.

**Access Services** (InterLibrary Loan staff: Bea Cantu, Kim Dessalegn, Diana Hines, Isra Hudson, Sara Jones, David Rankin, Elizabeth Reed, Rachel Robbins, Julie Williams) For improvements in service including technological and timeliness and service philosophy: friendliness, courteous, helpful, efficient.

**Serials Pattern Project Group** (See Picture Below: l-r, Ginny Pinkerton, Jane Thompson, Michelle Gaible, Patty Gubaugh, Brock Stewart, Mayling Barcroft, Debbie Carter, Jill Eney, Randy Cassbier, and Group Leader Leveta Hord) Created publication patterns for all currently received print serial titles. The project took about half the time that it would usually take for a mid-sized academic library. We now have complete and accurate holdings information in the Voyager online catalog for all currently received print subscriptions.



## Applause & TEAMS Awards

	1997–1998	1998–1999
<b><i>Total Library Expenditures</i></b>	\$5,887,4887	\$6,846,259
<b><i>Students</i></b>		
Undergraduate	14,049	14,844
Graduate	3,128	3,818
Faculty	827	794
<b><i>Collections</i></b>		
Volumes added	14,049	14,844
Total volumes	1,054,402	1,067,490
Books and microforms	1,527,572	1,543,862
Current serials	6,819	4,371
Microforms held	1,482,988	1,506,784
Electronic titles	149	2,596
Government documents	24,738	17,983
Electronic databases	268,433	450,480
Circulation transactions (general)	243,0721	82,895
Circulation transactions (reserve)	25,967	36,778
Interlibrary Loan (to other libraries)	16,910	15,321
Interlibrary loan (received)	25,389	24,178
Total hours open (per week, regular semester)	102.75	104
Turnstile count	17,394	18,809
<b><i>Personnel</i></b>		
Professional positions	41.5	42.5
Support positions	66.75	69.5